






























Fiscal Year End Report

July 1st, 2020 to June 30th, 2021

FSP Assist Rate
Average Assists Per Hour Per Truck
FY 2020-2021
July 1st, 2020 - June 30th, 2021

Beat	Tow Contractor	Number of Trucks	Average Assists Per Hour Per Truck	Quarterly Assist Rates				Note		
				Q1	Q2	Q3	Q4			
1	American	1	.48		.48	.00	.49	.43	.51	
2	Redhill	3	.18		.18	.21	.21	.15	.14	M,S
3	Atlas	2	.32		.32	.32	.32	.31	.31	M,S
4	AM/PM	1	.53		.53	.00	.17	.48	.67	M
5	American	4	.23		.23	.22	.23	.23	.24	
6	Atlas	3	.28		.28	.28	.28	.29	.27	M
7										
8	Campbell's	4	.30		.30	.30	.30	.29	.30	
9	Gr America	3	.23		.23	.24	.21	.25	.23	
10	Atlas	3	.30		.30	.29	.33	.31	.30	
11	Atlas	2	.30		.30	.32	.31	.28	.28	M,S
12	AM/PM	2	.31		.31	.23	.32	.34	.33	
13	Bay Area	2	.48		.48	.44	.51	.52	.44	S
14	Atlas	3	.37		.37	.37	.38	.35	.37	
15	Yarbrough's	2	.33		.33	.36	.33	.32	.32	
16										
17										
18										
19	Campbell's	3	.19		.19	.20	.18	.19	.19	
20	B&A	2	.33		.33	.37	.33	.33	.28	
21	Lima	2	.80		.80	.84	.84	.69	.84	
22	Palace	3	.71		.71	.84	.75	.55	.70	S,F
23	Lima	2	1.13		1.13	1.33	1.26	1.01	.95	
24										
25	Pizzagoni	3	.23		.23	.20	.21	.26	.26	
26										
27	Bay Area	4	.37		.37	.32	.31	.47	.36	S
28	Yarbrough's	2	.29		.29	.27	.27	.32	.31	
29	Roadrunner	4	.24		.24	.25	.22	.26	.25	S,F
30										
31	Gr America	2	.13		.13	.16	.16	.09	.13	
32	Bob's	3	.72		.72	.40	.62	.76	1.10	
33	Atlas	2	.24		.24	.23	.22	.26	.23	
34	Roadrunner	3	.24		.24	.26	.23	.22	.27	S,F
35										
36										
37										
System Wide		70	0.35			0.35	0.35	0.35	0.37	

Footnote(s): M = Midday shift, F = Additional Friday Evening Service, S = Additional Sunday Service

FSP Assists and Truck Hours by Beat

FY 2020-2021

July 1st, 2020 - June 30th, 2021

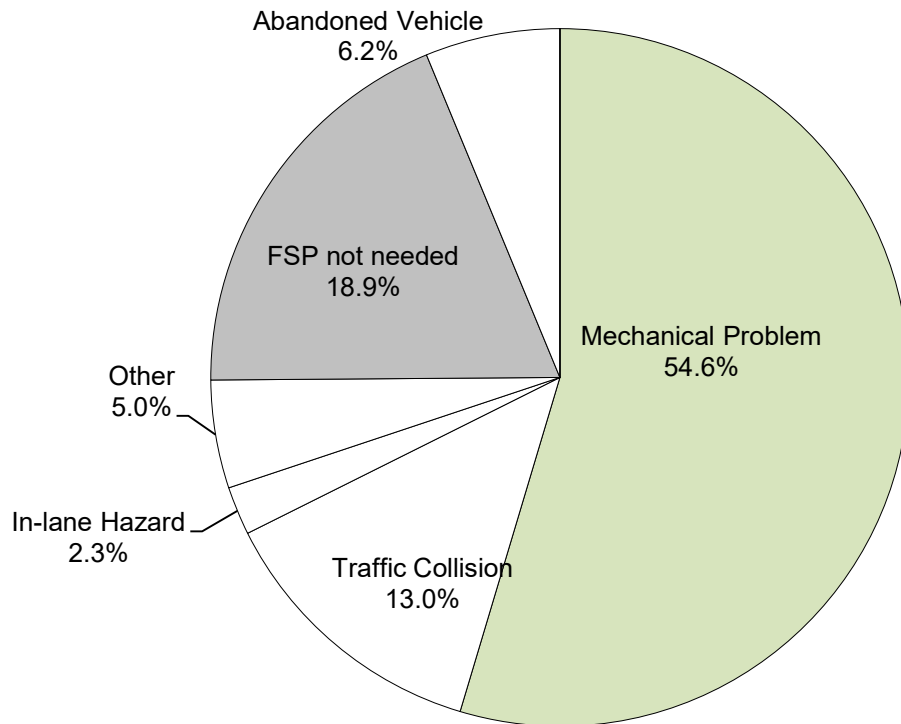
Beat	FSP Tow Contractor	FY 20-21			HISTORY											
		Assists	Hours	Rate	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
					Assists	Hours	Rate	Assists	Hours	Rate	Assists	Hours	Rate	Assists	Hours	Rate
1	American	571	1201	0.48	0	0		85	172	0.49	218	504	0.43	268	525	0.51
2	Redhill	1331	7458	0.18	417	1978	0.21	361	1732	0.21	280	1820	0.15	273	1928	0.14
3	Atlas	1665	5261	0.32	442	1375	0.32	390	1224	0.32	411	1306	0.31	422	1356	0.31
4	AM/PM	587	1109	0.53	0	0		27	156	0.17	207	428	0.48	353	525	0.67
5	American	1818	7942	0.23	465	2081	0.22	425	1857	0.23	444	1955	0.23	484	2049	0.24
6	Atlas	2253	8013	0.28	590	2092	0.28	527	1864	0.28	572	1993	0.29	564	2063	0.27
7																
8	Campbell's	2378	7991	0.30	630	2097	0.30	554	1863	0.30	570	1977	0.29	624	2054	0.30
9	Gr America	1392	5962	0.23	371	1560	0.24	298	1395	0.21	373	1468	0.25	350	1540	0.23
10	Atlas	1827	5991	0.30	453	1561	0.29	454	1397	0.33	460	1487	0.31	460	1546	0.30
11	Atlas	1571	5273	0.30	442	1379	0.32	387	1229	0.31	364	1306	0.28	378	1359	0.28
12	AM/PM	1125	3659	0.31	167	735	0.23	297	928	0.32	327	976	0.34	334	1021	0.33
13	Bay Area	1913	4021	0.48	461	1052	0.44	477	935	0.51	524	1001	0.52	451	1034	0.44
14	Atlas	2626	7190	0.37	702	1886	0.37	632	1682	0.38	609	1764	0.35	683	1859	0.37
15	Yarbrough's	1320	3974	0.33	377	1041	0.36	308	930	0.33	309	978	0.32	326	1025	0.32
16																
17																
18																
19	Campbell's	1373	7170	0.19	374	1886	0.20	305	1683	0.18	341	1762	0.19	353	1839	0.19
20	B&A	1305	3955	0.33	380	1028	0.37	310	928	0.33	325	976	0.33	290	1024	0.28
21	Lima	3186	3969	0.80	868	1037	0.84	782	928	0.84	679	979	0.69	857	1026	0.84
22	Palace	4272	6009	0.71	1323	1572	0.84	1044	1398	0.75	822	1489	0.55	1083	1550	0.70
23	Lima	4500	3970	1.13	1372	1035	1.33	1169	928	1.26	984	977	1.01	975	1030	0.95
24																
25	Pizzagoni	1375	5904	0.23	317	1560	0.20	291	1392	0.21	377	1456	0.26	390	1496	0.26
26		0	0	####	0	0		0	0		0	0		0	0	
27	Bay Area	1504	4088	0.37	279	880	0.32	251	800	0.31	423	897	0.47	551	1511	0.36
28	Yarbrough's	1151	3968	0.29	277	1040	0.27	250	928	0.27	310	976	0.32	314	1024	0.31
29	Roadrunner	2076	8537	0.24	570	2276	0.25	436	2006	0.22	528	2066	0.26	542	2189	0.25
30																
31	Gr America				164	1040	0.16	149	922	0.16	84	976	0.09	135	1026	0.13
32	Bob's	4534	6320	0.72	677	1703	0.40	910	1476	0.62	1140	1495	0.76	1807	1646	1.10
33	Atlas	944	3970	0.24	243	1041	0.23	208	928	0.22	255	976	0.26	238	1025	0.23
34	Roadrunner	1519	6202	0.24	426	1637	0.26	341	1461	0.23	334	1531	0.22	418	1574	0.27
35																
36																
37																
NULL																
	System Wide	50650	143068	0.35	12787	36569	0.35	11668	33139	0.35	12272	35518	0.35	13923	37842	0.37

NOTE: "Assist Beat Partner" assists were removed from this report to avoid double counting the assist.

FSP Assists by Assist Type

FY 2020-2021

July 1st, 2020 - June 30th, 2021



FY Summary		
Assist Type	# of Assists	% Assists
1 Mechanical Problem	11,757	22.1%
2 Flat Tire	10,999	20.7%
3 Out of Gas	3,456	6.5%
4 Overheat	2,052	3.9%
5 Dead Battery	759	1.4%
6 Traffic Collision	6,912	13.0%
Total Assists Involving People	35,935	67.6%

Assist Type	# of Assists	% Assists
7 Abandoned Vehicle	3,313	6.2%
8 In-lane Hazard	1,196	2.3%
9 Other	2,656	5.0%
10 Assist FSP beat partner ⁺	0	0.0%
11 Provided Transportation ⁺	0	0.0%
12 Unable to Locate	4	0.0%
13 Cancelled Assignment	0	0.0%
14 Help Enroute	0	0.0%
15 No Service Provided	5,535	10.4%
16 Null	4,500	8.5%
Total Assists (All)	53,139	100.0%

⁺ 'Assist FSP Beat Partner' & 'Provided Transportation' are not considered 'People Assists' in an effort to avoid counting an event more than once.

FSP Assists by Assist Type by Beat FY 2020-2021

July 1st, 2020 - June 30th, 2021

DSR Only

FSP Beat	FSP Assists involving People									FSP Assists NOT involving People											Grand Total	FSP Beat	
	Dead Battery	Flat Tire	Mechanical Problem	Out of Gas	Overheat	Collision 1 VEH	Collision 2 VEH	Collision 3+ VEH	Total Involving People	In-lane Hazard	Abandoned Vehicle	Debris on shoulder	Stopped Motorist No Assist	Other	Null	Unable to Locate	Assignment Cancelled	Transportation Provided	Assist FSP beat partner	Help Enroute			Total Not Involving People
1	6	146	164	36	42	41	31	9	475	0	37	1	28	8	39	0	0	0	0	0	113	588	1
2	39	279	296	97	65	65	202	101	1144	24	81	5	97	23	108	0	0	0	0	0	338	1482	2
3	44	281	369	130	67	88	309	171	1459	8	22	0	92	101	114	0	0	0	0	0	337	1796	3
4	7	125	109	36	5	17	52	12	363	1	87	0	3	8	137	0	0	0	0	0	236	599	4
5	29	546	457	134	88	94	145	71	1564	6	165	6	78	49	176	0	0	0	0	0	480	2044	5
6	27	548	363	171	85	70	124	46	1434	42	43	8	416	188	283	0	0	0	0	0	980	2414	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
8	32	454	304	143	94	61	194	52	1334	29	123	3	252	119	634	0	0	0	0	0	1160	2494	8
9	13	350	304	127	54	75	145	69	1137	33	118	1	79	12	145	0	0	0	0	0	388	1525	9
10	5	466	437	128	63	92	180	121	1492	29	66	2	160	141	161	0	0	0	0	0	559	2051	10
11	10	408	428	135	36	76	181	60	1334	22	56	1	72	55	196	0	0	0	0	0	402	1736	11
12	18	189	206	66	22	51	134	66	752	12	144	0	133	71	79	0	0	0	0	0	439	1191	12
13	53	327	298	148	98	36	67	52	1079	6	115	2	578	25	168	0	0	0	0	0	894	1973	13
14	21	529	513	208	96	42	255	90	1754	20	152	0	458	74	275	0	0	0	0	0	979	2733	14
15	30	186	158	110	39	42	92	30	687	82	105	4	276	29	160	0	0	0	0	0	656	1343	15
16	0	1	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	0	0	1	2	16
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17
18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18
19	49	366	289	76	54	49	132	54	1069	28	49	3	135	50	146	0	0	0	0	0	411	1480	19
20	21	289	224	94	23	35	57	14	757	12	173	1	284	73	84	0	0	0	0	0	627	1384	20
21	27	728	1040	163	112	44	296	41	2451	59	142	6	296	182	188	2	0	0	0	0	875	3326	21
22	95	962	1231	370	301	23	324	43	3349	130	303	14	223	187	200	1	0	0	0	0	1058	4407	22
23	108	976	1180	174	153	61	369	22	3043	214	285	31	382	453	213	0	0	0	0	0	1578	4621	23
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	24
25	11	358	218	135	31	50	138	52	993	29	257	5	43	30	74	0	0	0	0	0	438	1431	25
26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26
27	28	308	225	83	46	51	76	31	848	8	68	0	229	211	211	0	0	0	0	0	727	1575	27
28	8	170	185	56	31	33	37	11	531	29	80	1	315	113	117	0	0	0	0	0	655	1186	28
29	30	458	487	129	138	59	82	16	1399	33	246	9	259	80	148	0	0	0	0	0	775	2174	29
30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30
31	5	137	145	30	27	13	43	9	409	8	35	0	54	17	49	0	0	0	0	0	163	572	31
32	36	781	1624	312	209	121	412	51	3546	110	158	45	357	295	201	1	0	0	0	0	1167	4713	32
33	3	394	275	86	43	47	16	4	868	26	21	4	45	46	105	0	0	0	0	0	247	1115	33
34	12	353	304	106	51	52	78	24	980	6	210	17	277	28	133	0	0	0	0	0	671	1651	34
35	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	35
36	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	36
37	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	37
Null	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Null
TOTAL	767	11115	11833	3483	2073	1488	4171	1322	36252	1006	3341	169	5621	2669	4544	4	0	0	0	0	17354	53606	TOTAL
Percent	1%	21%	22%	6%	4%	3%	8%	2%	68%	2%	6%	0%	10%	5%	8%	0%	0%	0%	0%	0%	32%	100%	Percent

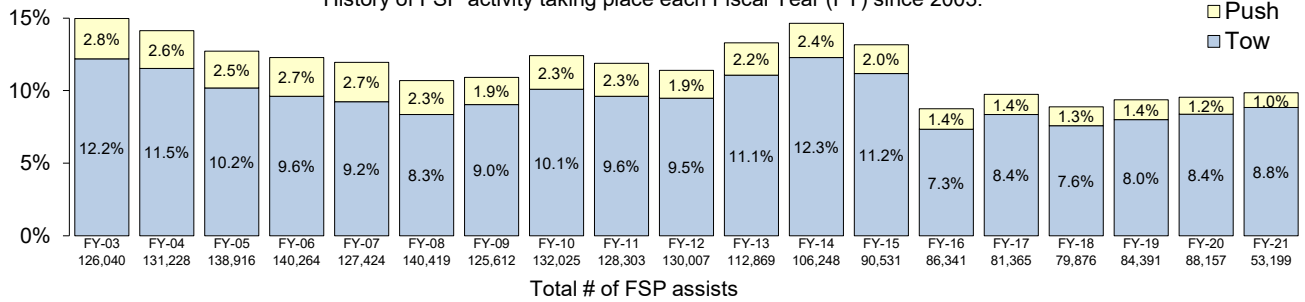
Note: This assist total will not match to some of the other reports
as this report counts traffic collisions as assists (which are technically Incidents)

FSP Assists by Vehicle Location FY 2020 - 2021 July 1st, 2020 - June 30th, 2021

FSP Beat	In Lane	Right Shoulder	Center Divide	On & Off Ramps	No location specified	Total Assists	FSP Beat	Total Assists by FSP Beat
1	25	378	60	70	49	582	1	
2	91	825	45	208	324	1493	2	
3	157	953	33	197	397	1737	3	
4	35	372	10	43	18	478	4	
5	73	1112	132	271	485	2073	5	
6	126	1194	77	344	483	2224	6	
7	0	0	0	0	0	0	7	
8	100	1210	95	224	598	2227	8	
9	65	818	93	92	593	1661	9	
10	77	1168	19	126	541	1931	10	
11	242	839	82	87	415	1665	11	
12	63	576	8	225	322	1194	12	
13	102	1323	12	233	245	1915	13	
14	55	1703	43	63	589	2453	14	
15	31	640	16	312	263	1262	15	
16	0	2	0	0	0	2	16	
17	0	0	0	0	0	0	17	
18	0	0	0	0	0	0	18	
19	82	876	54	138	367	1517	19	
20	56	675	36	408	211	1386	20	
21	136	2308	254	207	402	3307	21	
22	194	3093	243	434	378	4342	22	
23	241	2885	243	753	406	4528	23	
24	0	0	0	0	0	0	24	
25	89	742	109	133	386	1459	25	
26	0	0	0	0	0	0	26	
27	34	752	55	244	346	1431	27	
28	31	610	24	280	210	1155	28	
29	61	1446	56	146	529	2238	29	
30	0	87	0	5	30	122	30	
31	13	586	80	60	272	1011	31	
32	320	3150	126	378	488	4462	32	
33	29	828	35	78	275	1245	33	
34	30	775	40	82	298	1225	34	
35	0	0	0	0	0	0	35	LATA Vehicle location data is not stored in the same table as the Assist data. Therefore, totals will not match with other reports.
36	0	0	0	0	0	0	36	
37	0	0	0	0	0	0	37	
Null	0	0	0	0	0	0	Null	
TOTAL	2,558	31,926	2,080	5,841	9,920	52,325	TOTAL	

FSP Assists Requiring Push, Tow or Neither

History of FSP activity taking place each Fiscal Year (FY) since 2003.



Annual Report (FY 2020 / 2021)

FSP Beat	Requiring a PUSH		Requiring a TOW		Requiring NEITHER		P/T/N not specified		Total Assists
	Total	Percent	Total	Percent	Total	Percent	Total	Percent	
1	7	1.2%	60	10.4%	509	88.4%	0	0.0%	576
2	57	3.9%	56	3.8%	1356	92.3%	0	0.0%	1469
3	7	0.4%	188	10.5%	1587	89.0%	1	0.2%	1783
4	4	0.7%	30	5.1%	552	93.7%	3	0.5%	589
5	3	0.1%	308	15.2%	1717	84.7%	0	0.0%	2028
6	16	0.7%	181	7.6%	2192	91.6%	3	0.5%	2392
7	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
8	18	0.7%	35	1.4%	2413	97.9%	0	0.0%	2466
9	1	0.1%	187	12.4%	1325	87.6%	0	0.0%	1513
10	6	0.3%	308	15.1%	1726	84.6%	0	0.0%	2040
11	9	0.5%	282	16.4%	1428	83.0%	1	0.2%	1720
12	13	1.1%	58	4.9%	1106	94.0%	0	0.0%	1177
13	18	0.9%	73	3.8%	1855	95.3%	0	0.0%	1946
14	17	0.6%	157	5.8%	2532	93.5%	1	0.2%	2707
15	3	0.2%	68	5.1%	1263	94.7%	0	0.0%	1334
16	0	0.0%	0	0.0%	2	100.0%	0	0.0%	2
17	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
18	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
19	30	2.0%	98	6.7%	1337	91.3%	0	0.0%	1465
20	2	0.1%	175	12.7%	1184	86.2%	13	2.3%	1374
21	15	0.5%	307	9.3%	2929	88.3%	67	11.6%	3318
22	126	2.9%	451	10.3%	3710	84.5%	103	17.9%	4390
23	49	1.1%	401	8.7%	3974	86.1%	189	32.8%	4613
24	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
25	28	2.0%	69	4.9%	1318	93.1%	1	0.2%	1416
26	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
27	11	0.7%	98	6.3%	1441	92.8%	2	0.3%	1552
28	1	0.1%	75	6.4%	1099	93.5%	0	0.0%	1175
29	15	0.7%	169	7.8%	1971	91.5%	0	0.0%	2155
30	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
31	1	0.2%	95	16.7%	472	83.1%	0	0.0%	568
32	62	1.3%	398	8.5%	3829	81.5%	408	70.8%	4697
33	5	0.5%	234	21.2%	867	78.4%	0	0.0%	1106
34	12	0.7%	137	8.4%	1479	90.8%	0	0.0%	1628
35	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
36	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
37	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
NULL	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
All Beats	536	1.0%	4,698	8.8%	47,173	88.7%	792	1.5%	53,199