

APPENDIX C





Public Participation

Title VI – Civil Rights Act

MTC is committed to ensuring that no person is excluded from participation in, denied the benefits of, or discriminated against under its projects, programs or activities on the basis of race, color, or national origin, as provided in Title VI of the Civil Rights Act.

For more information on MTC's civil rights program, and the procedures to file a complaint, contact: Denise Rodrigues, Contract Compliance Officer, at (415) 778-5297; email drodri@mtc.ca.gov (<mailto:drodri@mtc.ca.gov>); or visit our administrative office at 375 Beale Street, Suite 800, San Francisco, CA 94105.

If information is needed in another language, contact (415) 778-6757  or (415) 778-6769 for TDD/TTY.

Si necesita información en otro idioma, llame al (415) 778-6757  o al (415) 778-6769 para servicio de TDD/TTY.

您可通過致電聽障專線TDD/TTY (415) 778-6757或(415) 778-6769，或電郵至 info@mtc.ca.gov (<mailto:info@mtc.ca.gov>)尋求協助。

A copy of MTC's most recent Title VI Report is available for review in the MTC-ABAG Library, or by contacting the MTC Title VI Coordinator, Denise Rodrigues, by email at d Rodrigues@mtc.ca.gov (<mailto:d Rodrigues@mtc.ca.gov>) to receive a PDF copy.

MTC's Executive Director and staff are responsible for carrying out MTC's commitment to Title VI. MTC's Deputy Executive Director, Policy, is responsible for overseeing MTC's Title VI-related activities, including the receipt and investigation of any Title VI complaints.

TITLE VI COMPLAINT PROCEDURE

As a recipient of federal dollars, MTC is required to comply with Title VI of the Civil Rights Act of 1964 and ensure that services and benefits are provided on a non-discriminatory basis. MTC has in place a Title VI Complaint Procedure, which outlines a process for local disposition of Title VI complaints and is consistent with guidelines found in the Federal Transit Administration Circular 4702.1B, dated October 1, 2012.

The complaint procedure has five steps, outlined below:

1. **Submission of Complaint:** Any person who feels that he or she, individually, or as a member of any class of persons, on the basis of race, color, or national origin has been excluded from or denied the benefits of, or subjected to discrimination under any program or activity receiving federal financial assistance through MTC may file a written complaint with the Deputy Executive Director, Policy. Such complaint must be filed within 180 calendar days after the date the person believes the discrimination occurred.
MTC's Title VI Complaint Form (/sites/default/files/Title_VI_Complaint_Form.pdf) (PDF)

Formulario de Queja del Título VI de la Comisión Metropolitana del Transporte (/sites/default/files/Title_VI_Complaint_Form_Spanish.pdf) (PDF)

第六章投訴表格 (/sites/default/files/Title_VI_Complaint_Form_Chinese.pdf) (PDF)
2. **Referral to Review Officer:** Upon receipt of the Complaint, the Deputy Executive Director, Policy, shall appoint one or more staff review officers, as appropriate, to evaluate and investigate the Complaint, in consultation with the Office of General Counsel. The staff review officer(s) shall complete their review no later than 60 calendar days after the date MTC received the Complaint. If more time is required, the Deputy Executive Director, Policy shall notify the Complainant of the estimated time-frame for completing the review. Upon completion of the review, the staff review officer(s) shall make a recommendation regarding the merit of the Complaint and whether remedial actions are available to provide redress. Additionally, the staff review officer(s) may recommend improvements to MTC's processes relative to Title VI and environmental justice, as appropriate. The staff review officer(s) shall forward their recommendations to the Deputy Executive Director, Policy, for concurrence. If s/he concurs, s/he shall issue MTC's written response to the Complainant.
3. **Request for Reconsideration:** If the Complainant disagrees with the response, he or she may request reconsideration by submitting the request, in writing, to the Executive Director within 10 calendar days after its receipt. The request for reconsideration shall be sufficiently detailed to contain any items the Complainant feels were not fully understood by the Deputy Executive Director, Policy. The Executive Director will notify the Complainant of his decision either to accept or reject the request for reconsideration within 10 calendar days. In cases where the Executive Director agrees to reconsider, the matter shall be returned to the staff review officer(s) to re-evaluate in accordance with Paragraph 2, above.
4. **Appeal:** If the request for reconsideration is denied, the Complainant may appeal the Executive Director's response to the Complaint by submitting a written appeal to an MTC Committee no later than 10 calendar days after receipt of the Executive Director's written decision rejecting reconsideration.
5. **Submission of Complaint to the Federal Transit Administration:** You may also file a complaint directly with the Federal Transit Administration at FTA Office of Civil Rights, 1200 New Jersey Ave. SE, Washington, DC 20590.

Title VI Report and Appendices

- MTC Title VI 2014 Compliance Report
(http://files.mtc.ca.gov/pdf/title_vi/MTC_Title_VI_2014_Compliance_Report-

Final.pdf) (PDF)

August 2014

- Appendices (PDF):

- Appendix A - RES-3931 (http://files.mtc.ca.gov/pdf/title_vi/Appendix_A-RES-3931_final.pdf)
- Appendix B - Policy Advisory Council Member Listing (http://files.mtc.ca.gov/pdf/title_vi/Appendix_B-Policy_Advisory_Council_Member_Listing_fin)
- Appendix C - FTA Direct Grant Recipients MTC Region (http://files.mtc.ca.gov/pdf/title_vi/Appendix_C-FTA_Direct_Grant_Recipients_MTC_Region_fi)
- Appendix D - Complaint Process & Form (http://files.mtc.ca.gov/pdf/title_vi/Appendix_D-Complaint_Proc_Form_final.pdf)
- Appendix E - Complaints (http://files.mtc.ca.gov/pdf/title_vi/Appendix_E-Complaints_final.pdf)
- Appendix F - Final Combined Four-Factor Analysis (http://files.mtc.ca.gov/pdf/title_vi/Appendix_F-Final_Combined_Four-Factor_Analysis_final.pdf)
- Appendix G - Final Revised Plan for Special Language Services to Limited English Proficient (LEP) Populations (http://files.mtc.ca.gov/pdf/title_vi/Appendix_G-Final_Rev_Plan_Special_Lang_Serv_to_LEP_f)
- Appendix H - Notice to Beneficiaries (http://files.mtc.ca.gov/pdf/title_vi/Appendix_H-Notice_to_Beneficiaries_final.pdf)
- Appendix I - Public Participation Plan (http://files.mtc.ca.gov/pdf/title_vi/Appendix_I-PPP_All_Lang_final.pdf)
- Appendix J - CBO Listing (http://files.mtc.ca.gov/pdf/title_vi/Appendix_J-CBO_Listing-final.pdf)
- Appendix K - TIP Investment Analysis (http://files.mtc.ca.gov/pdf/title_vi/Appendix_K-TIP_Investment_Analysis_final.pdf)
- Appendix L - Program Management Plan (http://files.mtc.ca.gov/pdf/title_vi/Appendix_L-Prog_Mgmt_Plan_final.pdf)
- Appendix M - JARC New Freedom Resolutions (http://files.mtc.ca.gov/pdf/title_vi/Appendix_M-JARCNewFreedomResos_final.pdf)
- Appendix N - Sched Subrecient 2014 Tracking_TitleVI_C&As (http://files.mtc.ca.gov/pdf/title_vi/Appendix_N-Sched_Subrecient_2014_Tracking_TitleVI_C_)
- Appendix O - New Freedom Lifeline Program Memos (http://files.mtc.ca.gov/pdf/title_vi/Appendix_O-New_Freedom_Lifeline_Program_Memos_fin)
- Appendix P - New Freedom Lifeline Workshop (http://files.mtc.ca.gov/pdf/title_vi/Appendix_P-New_Freedom_Lifeline_Workshop_final.pdf)

- Appendix Q - Demographic Profile Details
(http://files.mtc.ca.gov/pdf/title_vi/Appendix_Q-DemographicProfileDetailsforAppendix_final.pdf)
- Appendix R - Title VI Methodology
(http://files.mtc.ca.gov/pdf/title_vi/Appendix_R-Title_VI_Methodology_final.pdf)
- Appendix S - Demographic Maps
(http://files.mtc.ca.gov/pdf/title_vi/Appendix_S-DemographicMapsforAppendix_final.pdf)
- Appendix T - RES-3866 (http://files.mtc.ca.gov/pdf/title_vi/Appendix_T-RES-3866_final.pdf)
- Appendix U - Clipper Final Title VI Report
(http://files.mtc.ca.gov/pdf/title_vi/Appendix_U-Clipper_Final_Title_VI_Report_final.pdf)
- Appendix V - RES-3983 (http://files.mtc.ca.gov/pdf/title_vi/Appendix_V-RES-3983_final.pdf)

[Public Participation \(/about-mtc/public-participation\)](#)

[Get Involved \(/about-mtc/public-participation/get-involved\)](#)

[Public Participation Plan \(/about-mtc/public-participation/public-participation-plan\)](#)

[Request a Public Record \(/about-mtc/access-everyone/request-public-record\)](#)

[TTD/TTY & Visual Support \(/about-mtc/access-everyone/ttdtty-visual-support\)](#)

[Get Language Assistance \(/about-mtc/public-participation/get-language-assistance\)](#)

[Title VI – Civil Rights Act \(/about-mtc/access-everyone/civil-rights-act-file-complaint\)](#)

[Enterprise Systems Catalog \(/about-mtc/public-participation/enterprise-systems-catalog\)](#)

Related Documents

Response to the Federal Transit Administration Circular 4702.1B Regarding Title VI of the Civil Rights Act of 1964 : MTC 2014 Compliance Report (http://mtc.ca.gov/sites/default/files/MTC_Title_VI_2014_Compliance_Report-Final.pdf)
4.52 MB

Metropolitan Transportation Commission (MTC) Title VI Complaint Form (http://mtc.ca.gov/sites/default/files/Title_VI_Complaint_Form.pdf)
1017.07 KB

第六章投訴表格 (http://mtc.ca.gov/sites/default/files/Title_VI_Complaint_Form_Chinese.pdf)
148.96 KB

Formulario de Queja del Título VI (Title VI Complaint Form)
(http://mtc.ca.gov/sites/default/files/Title_VI_Complaint_Form_Spanish.pdf)
43.95 KB

Title VI of the Civil Rights Act of 1964 MTC 2014 Compliance Report
(http://mtc.ca.gov/sites/default/files/MTC_Title_VI_2014_Compliance_Report-Final_0.pdf)
4.52 MB

MTC Title VI 2014 Compliance Report - Appendix A - RES-3931
(http://mtc.ca.gov/sites/default/files/Appendix_A-RES-3931_final.pdf)
147.51 KB

MTC Title VI 2014 Compliance Report - Appendix B - Policy Advisory Council Member Listing
(http://mtc.ca.gov/sites/default/files/Appendix_B-Policy_Advisory_Council_Member_Listing_final.pdf)
46.22 KB

MTC Title VI 2014 Compliance Report - Appendix C - FTA Direct Grant Recipients MTC Region
(http://mtc.ca.gov/sites/default/files/Appendix_C-FTA_Direct_Grant_Recipients_MTC_Region_final.pdf)
15.26 KB

MTC Title VI 2014 Compliance Report - Appendix D - Complaint Process & Form
(http://mtc.ca.gov/sites/default/files/Appendix_D-Complaint_Proc_Form_final.pdf)
1.28 MB

MTC Title VI 2014 Compliance Report - Appendix E - Complaints
(http://mtc.ca.gov/sites/default/files/Appendix_E-Complaints_final.pdf)
14.25 MB

1 2 (</about-mtc/access-everyone/civil-rights-act-file-complaint?page=1>)

3 (</about-mtc/access-everyone/civil-rights-act-file-complaint?page=2>)

next > (</about-mtc/access-everyone/civil-rights-act-file-complaint?page=1>)

last » (</about-mtc/access-everyone/civil-rights-act-file-complaint?page=2>)

DIGITAL LIBRARY ([/DIGITAL-LIBRARY](#))

We Want to Hear From You

A great Bay Area transportation system can't be developed without feedback and interest from the public. We need your participation.

FIND OUT HOW YOU CAN GET INVOLVED. ([HTTP://MTC.CA.GOV/ABOUT-MTC/PUBLIC-PARTICIPATION/GET-INVOLVED](http://MTC.CA.GOV/ABOUT-MTC/PUBLIC-PARTICIPATION/GET-INVOLVED))

Stay connected with MTC

Sign up to get our latest news.

Email address	
---------------	---

Getting Around (/getting-around)

What's Happening (/whats-happening)

[Meetings \(/whats-happening/meetings\)](#)

[News \(/whats-happening/news\)](#)

[Media \(/whats-happening/media\)](#)

[Events \(/whats-happening/upcoming-events\)](#)

[Awards \(/whats-happening/awards\)](#)

Tools + Resources (/tools-and-resources)

[Vital Signs \(/tools-resources/vital-signs\)](#)

[Digital Library \(/digital-library\)](#)

[MTC-ABAG Library \(/tools-resources/mtc-abag-library-information-asking\)](#)

[Data Tools \(/tools-resources/data-tools\)](#)

[Online Tools \(/tools-resources/online-tools\)](#)

[Maps \(/tools-resources/maps\)](#)

Our Work (/our-work)

[Plans + Projects \(/our-work/plans-projects\)](#)

[Fund + Invest \(/our-work/fund-invest\)](#)

[Operate + Coordinate \(/our-work/operate-coordinate\)](#)

[Advocate + Lead \(/our-work/advocate-lead\)](#)

About MTC (/about)

[What Is MTC? \(/about-mtc/what-mtc\)](#)

[Public Participation \(/about-mtc/public-participation\)](#)

[Careers \(/about-mtc/careers\)](#)

[Doing Business \(/about-mtc/doing-business-mtc\)](#)

[Contact Us \(/about-mtc/contact-us\)](#)

Metropolitan Transportation Commission

MTC is the transportation planning, financing and coordinating agency for the nine-county San Francisco Bay Area.

MTC is committed to operating its programs and services in accordance with federal, state and local civil rights laws and regulations. The following MTC programs are designed to ensure compliance:

[Accessibility](#) ([/about-mtc/access-everyone/ttdtty-visual-support](#))


[Non-Discrimination](#) ([/about-mtc/access-everyone/civil-rights-act-file-complaint](#))


[Public Participation Plan](#) ([/about-mtc/public-participation/get-involved/public-participation-plan](#))


[Limited English Proficiency Plan](#) ([/about-mtc/public-participation/get-language-assistance](#))


Contact Us

Bay Area Metro Center
375 Beale Street, Suite 800
San Francisco, CA 94105-2066

Main Phone Number: (415) 778-6700 

Public Information Line: (415) 778-6757 

Main Fax Number: 415-536-9800 

TTY/TDD number: 415-778-6769 

info@mtc.ca.gov (<mailto:info@mtc.ca.gov>)

[Información en Español](#) ([/about-mtc/public-participation/get-language-assistance/informacion-en-espanol](#))

[Information in Chinese](#) ([/about-mtc/public-participation/get-language-assistance/information-chinese](#))

Find MTC on



Copyright © 2017 Metropolitan Transportation Commission. All rights reserved.

[Legal Notices](http://mtc.ca.gov/legal-notice) (<http://mtc.ca.gov/legal-notice>) | [Terms of Use](http://mtc.ca.gov/terms-use) (<http://mtc.ca.gov/terms-use>) | [Privacy Policy](http://mtc.ca.gov/privacy-policy) (<http://mtc.ca.gov/privacy-policy>) | [Site Map](#) ([/sitemap](#))

[Back to Top](#)



**METROPOLITAN
TRANSPORTATION
COMMISSION**

Joseph P. Bort MetroCenter
101 Eighth Street
Oakland, CA 94607-4700
TEL 510.817.5700
TTY/TDD 510.817.5769
FAX 510.817.5848
E-MAIL info@mtc.ca.gov
WEB www.mtc.ca.gov

Metropolitan Transportation Commission (MTC) Title VI Complaint Form

Complaints must be filed within 180 days of the alleged act of discrimination.

Section I:				
Name:				
Address:				
Telephone (Home):		Telephone (Work):		
Electronic Mail Address:				
Accessible Format Requirements? Check all that apply.	<input type="checkbox"/>	Large Print	<input type="checkbox"/>	Audio Tape
	<input type="checkbox"/>	TDD	<input type="checkbox"/>	Other
Section II:				
Are you filing this complaint on your own behalf?	<input type="checkbox"/>	Yes*	<input type="checkbox"/>	No
*If you answered "yes" to this question, go to Section III.				
If not, please supply the name and relationship of the person for whom you are filing this complaint:				
Please explain why you are filing for this person:				
Please confirm that you have obtained the permission of the complaining person if you are filing on their behalf.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
Section III				
I believe the discrimination I experienced was based on (check all that apply):	<input type="checkbox"/>	Race	<input type="checkbox"/>	Color
	<input type="checkbox"/>		<input type="checkbox"/>	National Origin
Date of Alleged Discrimination (Month, Day, Year):				

Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as the names and contact information of any witnesses.

Section IV

Have you previously filed a Title VI complaint with this agency?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
--	-----	--------------------------	----	--------------------------

Section V

Have you filed a complaint with any other Federal, State or local agency, or with any Federal or State Court?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
---	-----	--------------------------	----	--------------------------

If yes, check all that apply?	<input type="checkbox"/>	Federal Agency	<input type="checkbox"/>	State Agency
	<input type="checkbox"/>	Federal Court	<input type="checkbox"/>	Local Agency
	<input type="checkbox"/>	State Court	<input type="checkbox"/>	

You may attach any written materials or other information that you think is relevant to your complaint.

Please sign here: _____

Date: _____

Note - MTC cannot accept your complaint without a signature.

Please mail your completed form to:
 Metropolitan Transportation Commission
 Deputy Executive Director, Policy
 101 8th Street
 Oakland, CA 94607
 Fax (510) 817-5848
 Email abockelman@mtc.ca.gov

If information is needed in another language, contact (510) 817.5757 or (510) 817.5769 for TDD/TTY.

如需要透過其他語言查詢資訊，請致電(510)817.5757或TDD/TTY電話(510)817.5769。

Si necesita información en otro idioma, llame al (510) 817.5757 o al (510) 817.5769 para servicio de TDD/TTY.

إذا كانت هناك حاجة المعلومات في لغة أخرى، اتصل على (510) 817.5757 او (510) 817.5769 TDD/TTY.

Եթե տեղեկություններ են պետք ուրիշ լեզվով, ապա զանգահարեք (510) 817.5757 կամ (510) 817.5769՝ TDD/TTY-ի համար:

Si ou besoin moun pou aidé ou lan langue pa ou, maké (510) 817.5757 ou bien (510) 817.5769 pou TDD/TTY.

Si les informations sont nécessaires dans une autre langue, veuillez appeler le (510) 817.5757 ou le (510) 817.5769 pour ATME/ATS.

Sollten Sie eine Auskunft in anderer Sprache benötigen, so bitte (510) 817.5757 oder (510) 817.5769 für TDD/TTY anrufen.

TDD/TTY માટે તમને જો માહિતી બીજી કોઈ અન્ય ભાષામાં જોઈતી હોય તો, (510) 817.5757 અથવા (510) 817.5769 પર સંપર્ક કરો.

למידע נוסף בשפה אחרת, נא לפנות למספר 510-817-5757 או למספר 510-817-5769 לטלפרינטר TDD/TTY.

यदि किसी अन्य भाषा में जानकारी की आवश्यकता है, तो (510) 817.5757 अथवा (510) 817.5769 पर TDD/TTY हेतु सम्पर्क करें।

Yog xav tau ntaub ntauv hauv lwm hom lus, hu (510) 817.5757 lossis (510) 817.5769 rau TDD/TTY.

Ha más nyelven van szüksége felvilágosításra, hívja fel a (510) 817.5757 számot, vagy a TDD/TTY nagyothallók esetében a (510) 817.5769 számot.

Se sono necessarie informazioni in un'altra lingua, digitare il (510) 817.5757 oppure il (510) 817.5769 per TDD/TTY.

ប្រសិនបើត្រូវការព័ត៌មានជាភាសាផ្សេង សូមទាក់ទងទៅលេខ (510) 817.5757 ឬលេខ (510) 817.5769 សម្រាប់ TDD/TTY ។

다른 언어로 정보가 필요한 경우, (510) 817.5757 또는 (510) 817.5769 (TDD/TTY) 로 연락하십시오.

ຖ້າຕ້ອງການຂໍ້ມູນໃນພາສາອື່ນ, ໃຫ້ຕິດຕໍ່ເບີ (510) 817.5757 ຫຼື (510) 817.5769 ສໍາລັບTDD/TTY.

تماس بگیرید و یا برای (510) 817.5757 در صورت نیاز به اطلاعات به یک زبان دیگر، با این شماره TDD/TTY (510) 817.5769 تماس بگیرید.

W celu uzyskania informacji w innym języku, proszę dzwonić na numer (510) 817.5757 lub (510) 817.5769, by połączyć się z telefonem tekstowym (TDD/TTY).

Se houver necessidade de alguma informação em outra língua ligue para (510) 817.5757 ou (510) 817.5769 para TDD/TTY.

Если вам нужна информация на других языках, позвоните по телефону (510) 817.5757 или по номеру (510) 817.5769 (для людей с плохим слухом).

Ako su vam informacije potrebne na drugom jeziku, kontaktirajte (510) 817.5757 ili (510) 817.5769 za TDD/TTY.

Kung kailangan ng impormasyon sa ibang lengguwahe, tumawag sa (510) 817.5757 o sa (510) 817.5769 para sa TDD/TTY.

หากคุณต้องการข้อมูลในภาษาอื่น โปรดติดต่อ (510) 817.5757 หรือ (510) 817.5769 สำหรับ TDD/TTY

پر (510) 817.5769 یا (510) 817.5757 کے لیے دوسری زبان میں معلومات کی ضرورت ہو، تو TDD/TTY اگر رابطہ کریں۔

Nếu cần thông tin bằng một ngôn ngữ khác thì xin gọi về số (510) 817.5757 hoặc (510) 817.5769 đối với điện thoại TDD/TTY.

εαν χρειάζεστε άλλες πληροφορίες σε άλλες γλωσσες, παρτε τηλεφωνο στο (510) 817.5757 η (510) - 817.5769 για το ΤΔΔ/ΤΤΥ.

他言語での情報をご希望の場合は、TDD/TTY の (510) 817.5757 または (510) 817.5769 へお電話ください。

Nááná ła' saadjí nínízingo koji' hólné' (510) 817.5757 éi doodaii' (510) 817.5769 TDD/TTY bá.

אויב מען דארף אינפארמאציע אויף אן אנדערע שפראך, קאנטאקטירט

(510) 817.5757 אדער (510) 817.5769 פאר TDD/TTY.



METROPOLITAN
TRANSPORTATION
COMMISSION

Joseph P. Bort MetroCenter
101 Eighth Street
Oakland, CA 94607-4700
TEL 510.817.5700
TTY/TDD 510.817.5769
FAX 510.817.5848
E-MAIL info@mtc.ca.gov
WEB www.mtc.ca.gov

都市交通委員會 (MTC) Title VI 申訴表

必須在指稱的歧視行為發生後的 180 天內提出申訴。

第 I 節：				
姓名：				
地址：				
電話（家庭）：		電話（工作）：		
電子郵件地址：				
要求便利格式？		大印刷字體		錄音磁帶
勾選所有適用的項目。		TDD		其他
第 II 節：				
您是代表自己提出本申訴嗎？		是*		否
*如果回答「是」，請填寫第 III 節。				
如果回答「否」，請填寫您代表其提出本申訴人士的姓名以及與該人士的關係：				
請解釋您為什麼代表該人士提出申訴：				

如果您是代表申訴方提出申訴，請確認已經獲得了申訴方的許可。			是	否
第 III 節：				
我相信我受到的歧視是基於（勾選所有適用的項目）：		種族	膚色	原國籍
指稱的歧視發生日期（月、日、年）：				

請儘量清楚地解釋發生的情況以及您爲什麼認爲自己受到歧視。請描述涉及的所有人。請包括對您進行歧視的人的姓名和聯絡資訊（如知道）以及任何證人的姓名和聯絡資訊。				
第 IV 節：				
您以前是否曾經在本機構提交過 Title VI 申訴？		是		否
第 V 節：				
您是否在任何其他聯邦、州或地方機構或任何聯邦或州法院提交過申訴？		是		否
如果回答「是」，請勾選所有適用的項目。		聯邦機構		州機構
		聯邦法院		地方機構
		州法院		

您可以隨附任何您認爲與申訴相關的書面資料或其他資訊。

請在此處簽名： _____

日期： _____

註釋 — 如果您沒有簽名，都市交通委員會（MTC）不能接受您的申訴。

請將本申訴表寄至：
 Metropolitan Transportation Commission
 Deputy Executive Director, Policy
 101 8th Street
 Oakland, CA 94607
 傳真：(510) 817-5848
 電子郵件：abockelman@mtc.ca.gov



**METROPOLITAN
TRANSPORTATION
COMMISSION**

Joseph P. Bort MetroCenter
101 Eighth Street
Oakland, CA 94607-4700
TEL 510.817.5700
TTY/TDD 510.817.5769
FAX 510.817.5848
E-MAIL info@mtc.ca.gov
WEB www.mtc.ca.gov

Formulario de Queja del Título VI de la Comisión Metropolitana del Transporte (MTC, por sus siglas en inglés)

Las quejas deben presentarse en un plazo menor a 180 días desde la presunta acción de discriminación.

Sección I:						
Nombre:						
Dirección:						
Teléfono (Hogar):		Teléfono (Trabajo):				
Dirección de correo electrónico:						
¿Requiere de formato accesible? Marque las que apliquen:	<input type="checkbox"/>	Letra grande	<input type="checkbox"/>	Cinta de audio		
	<input type="checkbox"/>	TDD	<input type="checkbox"/>	Otro		
Sección II:						
¿Está presentando esta queja en su propio nombre?	<input type="checkbox"/>	Sí*	<input type="checkbox"/>	No		
*Si respondió que Sí a esta pregunta, vaya a la Sección III.						
Si no, por favor proporcione el nombre y el parentesco de la persona por quien presenta esta queja:						
Por favor explique por qué está presentando la queja por esta persona:						
Por favor confirme que ha obtenido el permiso para quejarse por esta persona si está presentando la queja en nombre de ella.	<input type="checkbox"/>	Sí	<input type="checkbox"/>	No		
Sección III						
Creo que la discriminación que sufrí se basa en (marque todas las que apliquen):	<input type="checkbox"/>	Raza	<input type="checkbox"/>	Color	<input type="checkbox"/>	Origen nacional
Fecha de la presunta discriminación (mes/día/año):						

Explique tan claramente como sea posible lo que ocurrió y por qué cree que fue discriminado. Describa a todas las personas que estuvieron involucradas. Incluya el nombre y los datos de contacto de la(s) persona(s) que le discriminaron (si los conoce) así como los nombres y la información de contacto de cualquier testigo.				
Sección IV				
¿Ha presentado antes una queja por el Título VI en esta agencia?	Sí		No	
Sección V				
¿Ha presentado una queja con cualquier otra agencia local, estatal o federal, o ante cualquier corte estatal o federal?	Sí		No	
Si es así, marque las que apliquen.		Agencia federal		Agencia estatal
		Corte federal		Agencia local
		Corte estatal		

Puede incluir cualquier material por escrito u otra información que considere relevante para su queja.

Firma:

Fecha:

Nota – MTC no puede aceptar su queja sin una firma.

Por favor envíe por correo su formulario lleno a:
 Metropolitan Transportation Commission
 Deputy Executive Director, Policy
 101 8th Street
 Oakland, CA 94607
 Fax (510) 817-5848
 Correo electrónico abockelman@mtc.ca.gov