

APPENDIX D

MTC Title VI Tracking Form September 2014 to June 2017

	Date Submitted:	Submitted By:	Basis for Complaint:	Review Officer:	Findings:	Date Response Issued:
1.	8/28/14	Vanessa Brink	See J:\PROJECT\Title VI Report\Complaints\2014 to 2017 Complaints\Brink Title IV Complaint 9.4.14.pdf	Therese Trivedi	See document saved at J:\PROJECT\Title VI Report\Complaints\2014 to 2017 Complaints\Brink\Brink Title VI Complaint Response10.24.14.pdf	October 24, 2014
2.	9/05/14	Joseph Sims	See J:\PROJECT\Title VI Report\Complaints\2014 to 2017 Complaints\Sims TitleVI Complaint 9.5.14.pdf	Catalina Alvarado	" J:\PROJECT\Title VI Report\Complaints\2014 to 2017 Complaints\Sims\Title VI Sims 10 30 14.p df "	TBD



RECEIVED
SEP 4 - 2014
MTC

**METROPOLITAN
 TRANSPORTATION
 COMMISSION**

Joseph P. Bort MetroCenter
 101 Eighth Street
 Oakland, CA 94607-4700
 TEL. 510.817.5700
 TTY/TDD 510.817.5769
 FAX 510.817.5848
 E-MAIL info@mtc.ca.gov
 WEB www.mtc.ca.gov

Metropolitan Transportation Commission (MTC) Title VI Complaint Form

Complaints must be filed within 180 days of the alleged act of discrimination.

Section I:			
Name:	Vanessa Rose Bink		
Address:	1735 Woodland Ave APT 58 East Palo Alto CA 94303		
Telephone (Home):	(650)-504-4732	Telephone (Work):	
Electronic Mail Address:	rosabink@ymail.com		
Accessible Format Requirements? Check all that apply.	<input type="checkbox"/>	Large Print	<input type="checkbox"/>
	<input type="checkbox"/>	TDD	<input type="checkbox"/>
<input type="checkbox"/>		Audio Tape	<input type="checkbox"/>
<input type="checkbox"/>		Other	<input type="checkbox"/>
Section II:			
Are you filing this complaint on your own behalf?		Yes*	<input checked="" type="checkbox"/> No
*If you answered "yes" to this question, go to Section III.			
If not, please supply the name and relationship of the person for whom you are filing this complaint:			
Please explain why you are filing for this person:			
Please confirm that you have obtained the permission of the complaining person if you are filing on their behalf.		Yes	<input type="checkbox"/> No
Section III			
I believe the discrimination I experienced was based on (check all that apply): I dont know	<input type="checkbox"/>	Race	<input type="checkbox"/>
	<input type="checkbox"/>	Color	<input type="checkbox"/>
	<input type="checkbox"/>	National Origin	<input type="checkbox"/>
Date of Alleged Discrimination (Month, Day, Year):		8/26/2014	

Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as the names and contact information of any witnesses.

See attached

Section IV

Have you previously filed a Title VI complaint with this agency?	Yes		No	<input checked="" type="checkbox"/>
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Section V

Have you filed a complaint with any other Federal, State or local agency, or with any Federal or State Court?	Yes		No	<input checked="" type="checkbox"/>
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If yes, check all that apply?		Federal Agency		State Agency
		Federal Court		Local Agency
		State Court		

You may attach any written materials or other information that you think is relevant to your complaint.

Please sign here: 
 Date: 8/28/14

Note - MTC cannot accept your complaint without a signature.

Please mail your completed form to:
 Metropolitan Transportation Commission
 Deputy Executive Director, Policy
 101 8th Street
 Oakland, CA 94607
 Fax (510) 817-5848
 Email aflemer@mtc.ca.gov

If information is needed in another language, contact (510) 817.5757 or (510) 817.5769 for TDD/TTY.

如需要透過其他語言查詢資訊，請致電(510)817.5757或TDD/TTY電話(510)817.5769。

Si necesita información en otro idioma, llame al (510) 817.5757 o al (510) 817.5769 para servicio de TDD/TTY.

8/28/14

RE: EPA Shuttle #1533; Bus Driver: Gabino Higuera

To whom it may concern,

On August 26, 2014, I was held hostage for 20 minutes in the EPA shuttle #1533 by bus driver, Gabino Higuera.

I boarded the first EPA weekday evening shuttle at 4:50 p.m. Gabino Higuera became infuriated with me when I asked him, "Why are you 30 minutes late?" Higuera yelled, "I'm only 5 minutes late," and threw the schedule at me. As he drove the shuttle, he yelled at me in Spanish and spoke to other passengers in Spanish – pointing at me and laughing at me with the other passengers. I told Higuera that if he continues to yell and harass at me, I will call the police. He picked up his black mobile phone and told me, "Go call the police." I called my daughter who was at home to call the police. Higuera called someone on the phone and stated, "I'm 6 minutes late and this woman is calling the police on me." When all passengers got off at the stop before the bridge, Higuera continued to yell, repeating, "You don't pay taxes. You don't ride free shuttle." I was the only passenger on the bus. Higuera then stopped the shuttle at West Bayshore Avenue and Cooley Avenue and locked the doors. The shuttle was completely shut off. Higuera turned around and started asking me random, inappropriate questions. I was afraid for my life. I kept telling him, "Please stop. No discussion." I asked him to please drive to the Woodland Avenue stop; however, he refused to do so." Why didn't Higuera let me off at my stop?

My daughter and apartment manager arrived to the scene. My apartment manager yelled, "Why are the doors closed? Open the door!" A police officer shortly arrived thereafter. The police officer gave me Higuera's name and shuttle number. My apartment manager brought me home.

I have been taking this shuttle since August 1, 2014. I am new to the East Palo Alto area. I value eco-friendly living and thus I decided to take the shuttle 3 times a week. I always respect the drivers. Higuera had no right to hold me hostage in an unfamiliar location despite any argument or "he said, she said." I will not recommend this shuttle to my neighbors in Palo Alto. There are 90 units in my apartment complex; however, I am the only tenant who uses the shuttle.

My apartment manager of the Stanford Gardens, Mary Constantino, is a witness to Higuera holding me hostage. I would like this matter to be taken seriously. I also suggest the EPA shuttles to have a running security camera.

Thank you,

Vanessa ~~Rose~~ Brink




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Executive Director

Alix Bockelman
Deputy Executive Director, Policy

Andrew B. Fremier
Deputy Executive Director, Operations

October 24, 2014

Ms. Vanessa Rose Brink
1735 Woodland Avenue, Apt. 58
East Palo Alto, CA 94303

Dear Ms. Brink,

This letter is the Metropolitan Transportation Commission's (MTC) response to your Title VI Complaint received on September 4, 2014. Based on a review and investigation of the complaint, the staff review office found that MTC does not have jurisdiction over Title VI complaints related to the East Palo Alto (EPA) shuttle on August 26, 2014, the date of the incident described in your complaint. I concur with this finding.

More specifically, the staff review office found that MTC had provided federal funding through our Lifeline Transportation Program for an EPA Youth shuttle in the past; however, the relevant contract expired as of June 30, 2014, and that shuttle program was terminated. It is MTC's understanding that since July 1, 2014, the EPA Caltrain shuttle is being funded with non-federal sources and has a new route structure.

Sincerely,

Alix A. Bockelman
Deputy Executive Director, Policy



cc: Denise
meeting to follow

METROPOLITAN
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EMAIL: info@mtc.ca.gov
WEB: www.mtc.ca.gov

Metropolitan Transportation Commission (MTC) Title VI Complaint Form

Complaints must be filed within 180 days of the alleged act of discrimination.

Section I:			
Name:	Joseph SIMS		
Address:	P.O. Box 12465 SAN FRANCISCO, CA 94112		
Telephone (Home):	(415) 685-5913	Telephone (Work):	(415) 685-2007
Electronic Mail Address:	J53 REALTY @ GMAIL . COM		
Accessible Format Requirements? Check all that apply.	<input type="checkbox"/>	Large Print	<input type="checkbox"/>
	<input type="checkbox"/>	TDD	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Audio Tape	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Other	<input type="checkbox"/>
Section II:			
Are you filing this complaint on your own behalf?		Yes*	<input checked="" type="checkbox"/> No
*If you answered "yes" to this question, go to Section III.			
If not, please supply the name and relationship of the person for whom you are filing this complaint:			
Please explain why you are filing for this person:			
Please confirm that you have obtained the permission of the complaining person if you are filing on their behalf.		Yes	<input type="checkbox"/> No
Section III			
I believe the discrimination I experienced was based on (check all that apply):	<input checked="" type="checkbox"/> Race	<input checked="" type="checkbox"/> Color	<input type="checkbox"/> National Origin
Date of Alleged Discrimination (Month, Day, Year):			

DO NOT CALL

Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as the names and contact information of any witnesses.

While attempting to start my work day a co-worker (FRANK PEREZ) blocked my path in a threatening manner along with another worker (KEV CLARK) told me "if you want to get a job then be one" and "you need to like you want to say something" and got chosen for the job. As he deft he call me a nigger as he is under the black flag. This has been going on for years. Management has done nothing to stop this harassment. I'm filing a complaint.

Section IV

Have you previously filed a Title VI complaint with this agency?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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Section V

Have you filed a complaint with any other Federal, State or local agency, or with any Federal or State Court?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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If yes, check all that apply?

<input checked="" type="checkbox"/>	Federal Agency	<input checked="" type="checkbox"/>	State Agency
<input checked="" type="checkbox"/>	Federal Court	<input type="checkbox"/>	Local Agency
<input checked="" type="checkbox"/>	State Court	<input type="checkbox"/>	

You may attach any written materials or other information that you think is relevant to your complaint.

Please sign here: *[Signature]*

Date: *September 5, 2014*

Note - MTC cannot accept your complaint without a signature.

Please mail your completed form to:
 Metropolitan Transportation Commission
 Deputy Executive Director, Policy
 101 8th Street
 Oakland, CA 94607
 Fax (510) 817-5848
 Email abockelman@mtc.ca.gov

If information is needed in another language, contact (510) 817.5757 or (510) 817.5769 for TDD/TTY.

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San Mateo County

Scott Wiener
San Francisco Mayor's Appointee

Steve Heminger
Executive Director

Alix Bockelman
Deputy Executive Director, Policy

Andrew B. Premier
Deputy Executive Director, Operations

October 30, 2014

Mr. Joseph Sims
P.O. Box 12465
San Francisco, CA 94112

Dear Ms. Sims,

This letter is the Metropolitan Transportation Commission's (MTC) response to your Title VI Complaint received on September 6, 2014.

In your complaint, you allege discrimination by your employer, the Department of Public Works of the City and County of San Francisco (the "City"), in violation of Title VI of the Civil Rights Act of 1964 ("Title VI"). In investigating your complaint, MTC determined that MTC does not have any jurisdiction to enforce Title VI in this matter. Further, MTC has concluded that, even if MTC did have jurisdiction, your complaint does not establish a legal basis to assert a claim of discrimination in the provision of services within the meaning of Title VI.

That said, we understand the gravity of the concerns that led you to file the complaint. We recommend that you reach out to the Equal Employment Opportunity Office in the Department of Public Works or to the Department of Human Resources of the City regarding your complaint, if you have not already done so.

Sincerely,

Alix Bockelman
Deputy Executive Director, Policy



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SEP 06 2014

BAY AREA TOLL AUTHORITY

METROPOLITAN
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Joseph P. Bort MetroCenter
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Alix B

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Address:	P.O. Box 12465 SAN FRANCISCO, CA 94112		
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Electronic Mail Address:	J53 REALTY@GMAIL.COM		
Accessible Format Requirements? Check all that apply.	<input type="checkbox"/>	Large Print	<input type="checkbox"/>
	<input type="checkbox"/>	TDD	<input type="checkbox"/>
<input type="checkbox"/>		Audio Tape	<input type="checkbox"/>
<input type="checkbox"/>		Other	<input type="checkbox"/>
Section II:			
Are you filing this complaint on your own behalf?	Yes*	<input checked="" type="checkbox"/>	No
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If not, please supply the name and relationship of the person for whom you are filing this complaint:			
Please explain why you are filing for this person:			
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Section III			
I believe the discrimination I experienced was based on (check all that apply):	<input checked="" type="checkbox"/>	Race	<input checked="" type="checkbox"/>
			Color
			National Origin
Date of Alleged Discrimination (Month, Day, Year):			

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Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as the names and contact information of any witnesses.

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Section IV

Have you previously filed a Title VI complaint with this agency? Yes No

Section V

Have you filed a complaint with any other Federal, State or local agency, or with any Federal or State Court? Yes No

If yes, check all that apply?	<input type="checkbox"/>	Federal Agency	<input checked="" type="checkbox"/>	State Agency
	<input checked="" type="checkbox"/>	Federal Court	<input type="checkbox"/>	Local Agency
	<input checked="" type="checkbox"/>	State Court	<input type="checkbox"/>	

You may attach any written materials or other information that you think is relevant to your complaint.

Please sign here: *Angela Smith*
 Date: September 5, 2014

Note - MTC cannot accept your complaint without a signature.

Please mail your completed form to:
 Metropolitan Transportation Commission
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 Oakland, CA 94607
 Fax (510) 817-5848
 Email abockelman@mtc.ca.gov

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