

Improve mobility and access to services for older adults and people with disabilities and give more Bay Area residents the freedom to get around the region independently.



Regional Initiatives



Mobility Management

Designate in each county a Mobility Manager to coordinate rides and function as a go-between for transit agencies, serving people with disabilities, older adults and people with low incomes.



One-seat Paratransit Rides

Pilot one-seat paratransit rides to enable eligible riders to travel to their destinations without having to change vehicles.

Standardizing Paratransit Eligibility Practices

Standardize ADA paratransit eligibility practices to improve accuracy of assessments and provide referrals to other services, safeguarding the service for those who truly need it.



Improving Paratransit Service

Explore service improvements, policy changes, and technology enhancements to increase efficiencies and improve the paratransit customer experience.



Next Generation Clipper® Integration

Paratransit users will be able to pay for rides using Clipper.

For more information, visit mtc.ca.gov/TAPAccessibility