



# Metropolitan Transportation Commission

Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Agenda

### Operations Committee

*Committee Members:*

*David Rabbitt, Chair      Sue Noack, Vice Chair*

*Eddie Ahn, David Canepa, Carol Dutra-Vernaci, Matt Mahan,  
Stephanie Moulton-Peters, and James P. Spering*

*Non-Voting Members: Dorene M. Giacomini and Vacant*

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Friday, April 14, 2023

9:35 AM

Board Room - 1st Floor

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This meeting shall consist of a simultaneous teleconference call at the following location(s):  
Pinole Public Library, 2935 Valley Road, Pinole, CA 94564

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Committee Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/89746298863>

iPhone One-Tap: US: +13462487799,,89746298863# or +17193594580,,89746298863#

Join by Telephone (for higher quality, dial a number based on your current location) US:  
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 897 4629 8863

International numbers available: <https://bayareametro.zoom.us/j/kd5Mb7gXtQ>

Detailed instructions on participating via Zoom are available at:

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

**1. Call to Order / Roll Call / Confirm Quorum**

*Quorum: A quorum of this committee shall be a majority of its regular non-ex-officio voting members (5).*

**2. Pledge of Allegiance / Acknowledgement of the Flag****3. Compensation Announcement – Clerk of the Committee****4. Consent Calendar**

- 4a.**     [23-0422](#)     Approval of Operations Committee Minutes of the March 10, 2023 Meeting

**Action:**             Committee Approval

**Attachments:**     [4a 23-0422 2023-03-10 Operations Committee Meeting Minutes Draft.pdf](#)

- 4b.**     [23-0441](#)     Contract Amendment - Call Box Call Answering Center: AAMCOM, LLC (\$255,000)

**Action:**             Committee Approval

**Presenter:**        Stephen Terrin

**Attachments:**     [4b 23-0441 Summary Sheet Contract Amendment Call Box Call Answerin](#)

- 4c.**     [23-0442](#)     Customer Account Management Platform Contract Actions:  
i. Purchase Order: Technical Salesforce Integration and Administration Services: Slalom, LLC (\$2,975,000)  
ii. Purchase Order Amendment: Salesforce Licenses: Carahsoft Technology Corp (\$560,000)

**Action:**             Committee Approval

**Presenter:**        Brooke Terrin

**Attachments:**     [4c 23-0442 Summary Sheet Salesforce Customer Account Platform Contr](#)

- 4d.**     [23-0450](#)     Contract - Regional Transit Connection (RTC) Operations: TransSIGHT LLC (TransSIGHT) (\$1,565,250)

**Action:**             Committee Approval

**Presenter:**        Alison Edwards

**Attachments:**     [4d 23-0450 Summary Sheet Contract RTC Operations TransSIGHT.pdf](#)

- 4e.**     [23-0454](#)     Clipper® Bank Account Cash Management: Transfer of \$4,000,000 from Clipper Float Account to MTC to Fund Clipper Program Operating Costs
- Action:**         Committee Approval
- Presenter:**     David Weir
- Attachments:**   [4ei 23-0454 Summary Sheet Clippe Bank Account Cash Management□ Tr](#)  
                          [4eii 23-0454 Attachment A Clipper Inactive Funds calculations summary.pr](#)
- 4f.**     [23-0457](#)     Bikeshare Capital Grant Program - Clipper® Requirement
- Action:**         Commission Approval
- Presenter:**     Laura Krull and Toshi Shepard-Ohta
- Attachments:**   [4f 23-0457 Summary Sheet Bikeshare Capital Grant Program-Clipper Req](#)
- 4g.**     [23-0458](#)     Contract - Software Design to Support Third Party Integration into the Next-Generation Clipper® (C2) System: Trapeze Software Group (Trapeze) (\$1,069,523)
- Action:**         Committee Approval
- Presenter:**     Maureen Devlin
- Attachments:**   [4g 23-0458 Summary Sheet Contract-Clipper Approval Trapeze Software \(](#)
- 4h.**     [23-0459](#)     Cooperative Agreement: Integrated Team for Design Phase of the State Route 37 Sears Point to Mare Island Improvement Project, California Department of Transportation (Caltrans) (\$25,500,000)
- Action:**         Committee Approval
- Presenter:**     Kevin Chen
- Attachments:**   [4h 23-0459 Summary Sheet Cooperative Agreement Caltrans SR 37 Sear](#)
- 4i.**     [23-0460](#)     Contract - On-Call Design Services: State Route 37 Sears Point to Mare Island Improvement Project - AECOM Technical Services, Inc. (\$7,000,000)
- Action:**         Committee Approval
- Presenter:**     Kevin Chen
- Attachments:**   [4i 23-0460 Contract AECOM SR 37 Sear Point to Mare Island DesignSu](#)

## 5. Approval

- 5a. [23-0444](#) Contract - Bay Area Commuter Benefits Program Operations: WSP USA Inc. (\$4,998,938)
- Approval of a three-year contract with WSP USA Inc. to manage Bay Area Commuter Benefits Program Operations, in an amount not to exceed \$4,998,938.
- Action:** Committee Approval
- Presenter:** Christine Maley-Grubl
- Attachments:** [5ai 23-0444 Bay Area Commuter Benefits Program Operations Contract A](#)  
[5aii PowerPoint Bay Area Commuter Benefits Program Operations.pdf](#)
- 5b. [23-0448](#) Contract Amendment - 511 and Express Lanes Operational Services: Iteris, Inc. (\$13,500,000)
- Request for approval of a contract amendment with Iteris, Inc. (Iteris) to extend the 511 and Express Lanes Operational Services contract term to June 30, 2027 and to add \$13,500,000.
- Action:** Committee Approval
- Presenter:** Corey Dodge
- Attachments:** [5bi 23-0448 Summary Sheet Contract Amendment Iteris Ops Extension.pd](#)  
[5bii 23-0448 PowerPoint Iteris Ops Contract Extension.pdf](#)

## 6. Public Comment / Other Business

*Committee Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial \*9. When called upon, unmute yourself or dial \*6.*

## 7. Adjournment / Next Meeting

**The next meeting of the Operations Committee will be held on Friday, May 12, 2023 at 9:35 a.m. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA. Any changes to the schedule will be duly noticed to the public.**

**Public Comment:** The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

**可及性和法令第六章:** MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Titulo VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

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Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

MTC's Chair and Vice-Chair are ex-officio voting members of all standing Committees.