



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Agenda

### Clipper Executive Board

*Robert Powers, Chair*

*April Chan, Vice Chair*

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Monday, June 24, 2024

1:30 PM

BART

2150 Webster Street, Board Room– 1st Floor  
Oakland, CA 94612

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The Clipper Executive Board is scheduled to meet at 1:30 p.m.

Meeting attendees may opt to attend in person for public comment and observation at BART, 2150 Webster Street, Board Room (1st Floor), Oakland CA 94612. In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://us06web.zoom.us/j/84907118420>  
iPhone One-Tap: US: +16694449171,,84907118420# US  
+16699006833,,84907118420# US (San Jose)

Join by Telephone (for higher quality, dial a number based on your current location) US:  
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)  
Webinar ID: 849 0711 8420

International numbers available: <https://us06web.zoom.us/j/84907118420>

Detailed instructions on participating via Zoom are available at:

<https://bayareametro.zoom.us/j/84907118420>

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances, there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

Clerk: Wally Charles

## Roster

Robert Powers, Chair; April Chan, Vice Chair

Members: Eddy Cumins, Andrew B. Fremier, Carolyn M. Gonot, Michael Hursh, Denis Mulligan, Jeffrey Tumlin, and Christy Wegener.

### 1. Call to Order / Roll Call / Confirm Quorum

*A quorum of the Board shall be a majority of its voting members (5).*

### 2. Consent Calendar

- 2a. [24-0803](#) Minutes of the May 20, 2024 Meeting

**Action:** Approval

**Attachments:** [2a Minutes of the May 20, 2024 Meeting](#)

- 2b. [24-0804](#) Regional Transit Connection (RTC) Clipper® Access Submittal Policy Expansion

Recommendation to approve the RTC Clipper Access program's submittal process to allow customers to submit applications online through the new RTC Clipper Access self-service portal.

**Action:** Approval

**Presenter:** Lydia Elias, MTC

**Attachments:** [2b RTC Clipper Access Submittal Policy Expansion](#)

- 2c. [24-0809](#) Clipper® MOU Provisions and Reimbursing Transit Agencies for Lost Fare Revenue

The Clipper Memorandum of Understanding (MOU) contains provisions setting forth how revenue generated by the Clipper program is to be applied. This Agenda Item focuses on the line item in the FY 23-24 Clipper Operating Budget that allocates \$200,000 of the interest income generated by investment of the Clipper float account for reimbursing transit agencies for lost fare revenue due to Clipper system operational problems, and addressing that budgetary allocation in light of the provisions of the Clipper MOU.

**Action:** Information

**Presenter:** Jason Weinstein, MTC

**Attachments:** [2c Clipper MOU Provisions and Reimbursing Transit Agencies for Lost Fare Re](#)

### 3. Information

- 3a.**     [24-0806](#)     Clipper® Schedule, Implementation, and Deployment Update
- Update on key developments related to the implementation of the current and Next Generation Clipper System (C2). Contractor Cubic Transportation Systems will be in attendance.
- Action:**             Information
- Presenter:**        Jason Weinstein, MTC
- Attachments:**    [3a Clipper Schedule and Implementation and Deployment Update](#)  
[3ai\\_CEB Status Report](#)  
[3aii\\_CEB June 2024 - Cubic Update](#)
- 3b.**     [24-0807](#)     Current Clipper® Operations and Performance Update
- Update on current Clipper system operations and performance
- Action:**             Information
- Presenter:**        Akash Ghosal, MTC
- Attachments:**    [3b\\_Current Clipper Operations and Performance Update](#)
- 3c.**     [24-0808](#)     Next Generation Clipper® Marketing and Communications Plan
- Update on Next Generation Clipper Marketing and Communications Plan
- Action:**             Information
- Presenter:**        Lysa Hale, MTC
- Attachments:**    [3c Clipper Executive Board Summary Sheet Communications Plan.pdf](#)  
[3ci\\_Next Generation Clipper Marketing and Communications Plan.pdf](#)

### 4. Acting Executive Director's Report- Weinstein

### 5. Public Comment / Other Business

*Board Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial \*9. When called upon, unmute yourself or dial \*6.*

### 6. Adjournment / Next Meeting

**The next meeting of the Clipper® Executive Board will be held Monday, July 22, 2024, 1:30 p.m. at BAMC, Board Room -1st Floor, 375 Beale Street, San Francisco CA 94105. Any changes to the schedule will be duly noticed to the public.**

**Public Comment:** The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

**可及性和法令第六章:** MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Título VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

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Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.