Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

Regional Network Management Council

Robert Powers, Chair *April Chan, Vice Chair*

Monday, September 28, 2026 **11:30 AM** **Board Room - 1st Floor**

The Regional Network Management Council is scheduled to meet jointly with the Clipper Executive Board at 11:30 a.m.

Meeting attendees may opt to attend in person for public comment and observation at the Bay Area Metro Center, Board Room (1st Floor), 375 Beale Street, San Francisco, CA 94105. In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at https://mtc.ca.gov/whats-happening/meetings/live-webcasts. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: https://bayareametro.zoom.us/j/84153365874
iPhone One-Tap: US: +13092053325,,81629419910# US
+13126266799,,81629419910# US (San Jose)
Join by Telephone (for higher quality, dial a number based on your current location) US:
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)
Webinar ID: 841 5336 5874
International numbers available: https://bayareametro.zoom.us/u/kdsbQYid3y
Detailed instructions on participating via Zoom are available at:
https://bayareametro.zoom.us/u/kdR1hznEgA
https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the business day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Rachel Arbios

Roster
Robert Powers, Chair; April Chan, Vice Chair Michelle Bouchard, Bill Churchill, Rachel Ede, Andrew Fremier, Carolyn Gonot, Julie Kirschbaum, Salvador Llamas, Denis Mulligan, Seamus Murphy

1. Call Regional Network Management Council to Order

2. Regional Network Management Council Roll Call / Confirm Quorum

A quorum of the RNM Council shall be a majority of its voting members (6).

3. Regional Network Management Consent Calendar

3a. 26-1014 Minutes of the August 24, 2026 Meeting

Board Approval of the August 24, 2026 Meeting Minutes.

Action: Regional Network Management Council Approval

Attachments: 3a_2026_08_24_Regional_Network_Management_Council_Minutes_Draft.pdf

4. Call Clipper Executive Board to Order

5. Clipper Executive Board Roll Call / Confirm Quorum

A quorum of the CEB shall be a majority of its voting members (5).

6. Clipper Executive Board Consent Calendar

6a. 26-1015 Minutes of the August 24, 2026 Meeting

Board Approval of the August 24, 2026 Meeting Minutes.

Action: Clipper Executive Board Approval

Attachments: 6a_2026_08_24_Clipper_Executive_Board_Meeting_Minutes_Draft.pdf

6b. 26-1016 Next Generation Clipper® (C2) Contract - Credit Card Acceptance: American Express Travel Related Services Company, Inc. (AMEX) ($800,000)

Contract with AMEX to provide American Express® card acceptance services to the Clipper program under the Master Services Agreement (MSA) between the State of California and AMEX.

Action: Approval

Presenter: Albert Chiu

Attachments: 6b_26-1016_Summary_Sheet_Clipper_AMEX_Subscription_Agreement.pdf

7. Information

7a. 26-1018 Transformation Action Plan and Clipper focused Accessibility Initiatives

Update on the Clipper focused Accessibility Initiatives, including the Clipper Access program and the ongoing Clipper integration of paratransit services.

Action: Information

Presenter: Drennen Shelton (MTC), Lydia Elias (MTC), John Sanderson (CCCTA)

Attachments:
7a_26-1018_1_Summary_Sheet_Transformation_Action_Plan_and_Clipper_foc
7a_26-1018_2_Attachment_A_Transformation_Action_Plan_Accessibility_Initia
7a_26-1018_3_Attachment_C_Appendix_List_of_Transit_Operators_for_Clippe
7a_26-1018_4_Attachment_B_Clipper_Access_and_Clipper_Paratransit_Integr

7b. 26-1019 Next- Generation Clipper Update

Update on transition to the Next-Generation Clipper system, including progress resolving key issues, customer communication and outreach efforts, and the recommendation to continue operational migration of Clipper cardholders to the new system.

Action: Information

Presenter: Angus Davol (MTC)

Attachments:
7b_26-1019_1_Summary Sheet_Next-Generation_Clipper_Update.pdf
7b_26-1019_2_Attachment_A_C2_Technical_Updates.pdf
7b_26-1019_3_Attachment_B_Clipper_Operational_Data_and_CSC_Performar
7b_26-1019_4_Attachment_C_Presentation_Next-Generation_Clipper_Update.
7b_5_Public Comment_George Smittens_Clipper Executive Board.pdf

7c. 26-1084 Proposed Dates for 2027 Joint Clipper Executive Board and Regional Network Management Council Meeting Calendar

Proposed Dates for 2027 Joint Clipper Executive Board and Regional Network Management Council Meetings for Board Review

Action: Information

Presenter: Akash Ghosal

Attachments:
7c_26-1084_1_Summary Sheet_Proposed 2027 RNM Council and Clipper Exec
7c_26-1084_2_Attachment A_RNMC CEB Calendar 2027.pdf

8. Director's Report - Melanie Choy and Jason Weinstein

9. Public Comment / Other Business

26-1129 Public Comment

Action: Information

Attachments: 9a_1_Public Comment_Liangke Zhong_Clipper Executive Board.pdf
9a_2_Public Comment_Liangke Zhong_Clipper Executive Board.pdf
9a_3_Public Comment_Aleta Dupree_Clipper Executive Board.pdf

10. Adjournment / Next Meetings

The next meeting of the Regional Network Management Council is scheduled to be held at 11:30 a.m., on October 26, 2026 at the BART, 2150 Webster Street, Oakland, CA 94612. Any changes to the schedule will be duly noticed to the public.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章：MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Titulo VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.