Next Generation Clipper Program
Executive Summary Status Report – August 25, 2025

Summary

- Public launch of open payments on BART planned for week of 8/18/2025.
- Pre-Transition System Integration Testing (SIT) wrap-up continues with testing of fixes and updates ongoing in lab and production environments. Account-based system field testing and pilot testing ramp-up continues.
- BART ticket vending machine (TVM) validator installation to resume following C2 back-office updates.
- Fare Inspection device deliveries continue. Customer Service Terminal installations pending.
- Cubic continuing revision of Manuals and Training Materials to address comments from MTC and transit operator review.
- Technical and planning discussions continue with operators on various topics, including new equipment delivery and training, transition planning, BART coordination, and paratransit/third-party integration.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), Fiserv (Payment Services), Paragon (C2 Fare Card Supplier), and Confidex (C2 Fare Ticket Supplier).

Recently Completed and Ongoing Activities

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ Fare inspection device deliveries (cont'd)	●	●	●	ongoing
• System Testing:				
○ Account-based System field testing (cont'd)	●	●		ongoing

Upcoming Activities/Deliverables

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ Fare inspection device deliveries (cont'd)	●	●	●	ongoing
○ Customer Service Terminal installation	●	●	●	Aug
○ BART TVM validator installation (cont'd)	●	●	●	Aug
• System Testing:				
○ Account-based system field testing (cont'd)	●	●	●	ongoing
○ Pilot Test	●	●	●	ongoing
• Account-based System Documentation:				
○ Manuals & Training Materials resubmittal review (cont'd)	●		●	ongoing
• Clipper Executive Board Meeting	●		●	Sep 22

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