



Metropolitan Transportation Commission

Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Minutes - Final

Operations Committee

Committee Members:

Carol Dutra-Vernaci, Chair Damon Connolly, Vice Chair

*Eddie Ahn, David Canepa, Victoria Fleming,
Sam Liccardo, Libby Schaaf, and James P. Spering*

Non-Voting Members: Dorene M. Giacobini and Vacant

Friday, May 14, 2021

9:35 AM

Board Room - 1st Floor (REMOTE)

1. Roll Call / Confirm Quorum

Present: 8 - Vice Chair Connolly, Commissioner Liccardo, Commissioner Spering, Commissioner Ahn, Commissioner Canepa, Chair Dutra-Vernaci, Commissioner Schaaf and Commissioner Fleming

Non-Voting Member Present: Commissioner Giacobini

Ex Officio Voting Members Present: Commission Chair Pedroza and Commission Vice Chair Josefowitz

Ad Hoc Non-Voting Members Present: Commissioner Papan and Commissioner Worth

2. Pledge of Allegiance / Acknowledgement of the Flag

3. Compensation Announcement – Clerk of the Committee

4. Consent Calendar

Upon the motion by Commissioner Canepa and second by Commissioner Spering, the Consent Calendar was unanimously approved. The motion carried by the following vote:

Aye: 8 - Vice Chair Connolly, Commissioner Liccardo, Commissioner Spering, Commissioner Ahn, Commissioner Canepa, Chair Dutra-Vernaci, Commissioner Schaaf and Commissioner Fleming

4a. [21-0570](#) Minutes of the April 9, 2021 Meeting

Action: Committee Approval

Attachments: [4a_OPS Minutes_Apr 2021.pdf](#)

- 4b.** [21-0607](#) Customer Account Management Platform Contract Actions:
i. Purchase Order Amendment - Technical Salesforce Integration and Administration Services: Sapient Corporation (\$2,467,845)
ii. Purchase Order Amendment - Salesforce Licenses: Carahsoft Technology Corp (\$209,500)
Action: Committee Approval
Presenter: Shauna Callow
Attachments: [4b Customer Account Platform Contract Actions.pdf](#)
- 4c.** [21-0638](#) Clipper® In-Person Customer Service Centers (IPCSCs) Contract Actions:
i. Contract Amendment - Faneuil, Inc. (\$435,000);
ii. Contract Amendment - Nematode Holdings, LLC (\$300,000); and
iii. Funding Agreement Amendment - Alameda-Contra Costa Transit District (\$250,000)
Action: Committee Approval
Presenter: Kelley Jackson
Attachments: [4c Clipper IPCSC Contract Actions.pdf](#)
- 4d.** [21-0639](#) Contract Amendment - Customer Research, Education and Outreach for the Clipper® Program: MIG, Inc. (MIG) (\$1,500,000)
Action: Committee Approval
Presenter: Lysa Hale
Attachments: [4d Contract Amendment MIG.pdf](#)
- 4e.** [21-0651](#) Contract - 511 Website Support Services: Kalamuna, Inc. (\$2,000,000)
Action: Committee Approval
Presenter: Alysha Nachtigall
Attachments: [4e 511 Website Support Services Contract.pdf](#)
- 4f.** [21-0716](#) Contract - Grant Agreement between Metropolitan Transportation Commission and State of California, Wildlife Conservation Board to Fund a Regional Conservation Investment Strategy for the North Bay Baylands (\$640,000 incoming)
Action: Committee Approval
Presenter: Ben Botkin
Attachments: [4f RCISContractMemo_May2021.pdf](#)

- 4g. [21-0753](#) Master Cooperative Agreement- Funding between Metropolitan Transportation Commission and California Department of Transportation for Design Services for Interstate 880 (I-880) Fiber Communications Project (\$1,740,000)

Action: Committee Approval

Presenter: Emily Van Wagner

Attachments: [4g_Coop Agreement-I-880.pdf](#)

5. Approval

- 5a. [21-0571](#) Incident Management Program Update and Contract Actions:
- i. Incident Management Program Update
 - ii. Contract - Incident Management Strategic Plan: Parsons Transportation Group, Inc. (\$174,900)
 - iii. Contract - Traffic Incident Management Dashboard: mySidewalk, Inc. (\$300,000)

Update on Incident Management Program and two contract actions.

Action:

- i. Information
- ii. Committee Approval
- iii. Committee Approval

Presenter: Sarah Burnworth

Attachments: [5a Incident Management Program Contracts.pdf](#)

Upon the motion by Commissioner Spering and second by Vice Chair Connolly, the Incident Management Program Contract Actions: Contract - Incident Management Strategic Plan: Parsons Transportation Group, Inc. (\$174,900) and Contract - Traffic Incident Management Dashboard: mySidewalk, Inc. (\$300,000) was unanimously approved. The motion carried by the following vote:

Aye: 8 - Vice Chair Connolly, Commissioner Liccardo, Commissioner Spering, Commissioner Ahn, Commissioner Canepa, Chair Dutra-Vernaci, Commissioner Schaaf and Commissioner Fleming

- 5b. [21-0640](#) Clipper® Contract: Next-Generation Clipper (C2) Customer Service Center: WSP USA Services, Inc. (WSP) (\$20,709,014)

Approval to enter into a contract with WSP USA Services, Inc. (WSP) in the amount of \$20,709,014 as the customer service center vendor for the Next Generation Clipper (C2) regional fare payment system.

Action: Committee Approval

Presenter: Jason Weinstein

Attachments: [5b_Next Gen Clipper Customer Service Center Vendor Contract Recommendation.pdf](#)

Aleta Dupree spoke on this item.

Roland Lebrun spoke on this item.

Upon the motion by Commissioner Spering and second by Commissioner Ahn, the Clipper® Contract: Next-Generation Clipper (C2) Customer Service Center: WSP USA Services, Inc. (WSP) (\$20,709,014) was approved. The motion carried by the following vote:

Aye: 7 - Vice Chair Connolly, Commissioner Liccardo, Commissioner Spering, Commissioner Ahn, Chair Dutra-Vernaci, Commissioner Schaaf and Commissioner Fleming

Absent: 1 - Commissioner Canepa

6. Public Comment / Other Business

Aleta Dupree was called to speak.

Carlos Romero, Vice Mayor, City of East Palo Alto was called to speak.

- [21-0694](#) Correspondence Received

Action: Information

Attachments: [6_Correspondence-FSP Letter Lima Tow PII.pdf](#)

7. Adjournment / Next Meeting

The next meeting of the Operations Committee will be Friday, June 11, 2021 at 9:35 a.m. remotely and by webcast as appropriate depending on the status of any shelter in place orders. Any changes to the schedule will be duly noticed to the public.