



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Minutes - Final

Clipper Executive Board

Robert Powers, Chair

April Chan, Vice Chair

Monday, June 24, 2024

1:30 PM

BART

2150 Webster Street, Board Room– 1st Floor
Oakland, CA 94612

The Clipper Executive Board is scheduled to meet at 1:30 p.m.

Meeting attendees may opt to attend in person for public comment and observation at BART, 2150 Webster Street, Board Room (1st Floor), Oakland CA 94612. In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://us06web.zoom.us/j/84907118420>
iPhone One-Tap: US: +16694449171,,84907118420# US
+16699006833,,84907118420# US (San Jose)

Join by Telephone (for higher quality, dial a number based on your current location) US:
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Detailed instructions on participating via Zoom are available at:
<https://bayareametro.zoom.us/j/84907118420>
<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances, there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

Clerk: Wally Charles

Roster

Robert Powers, Chair; April Chan, Vice Chair

Members: Eddy Cumins, Andrew B. Fremier, Carolyn M. Gonot, Michael Hursh, Denis Mulligan, Jeffrey Tumlin, and Christy Wegener.

1. Call to Order / Roll Call / Confirm Quorum

Greg Richardson acted as a delegate and voting Member of the Clipper Executive Board in place of Member Carolyn Gonot. Attendance and Actions noted below as "Gonot" were taken by Richardson.

Dr. Manjit Sooch acted as a delegate and voting Member of the Clipper Executive Board in place of Member Michael Hursh. Attendance and Actions noted below as "Hursh" were taken by Sooch.

Present: 9 - Board Member Mulligan, Board Member Hursh, Chair Powers, Board Member Tumlin, Board Member Gonot, Vice Chair Chan, Board Member Fremier, Board Member Cumins, and Board Member Wegener

2. Consent Calendar

Upon the motion by Vice Chair Chan and seconded by Board Member Mulligan, the Consent Calendar was unanimously approved. The motion carried by the following vote:

Aye: 9 - Board Member Mulligan, Board Member Hursh, Chair Powers, Board Member Tumlin, Board Member Gonot, Vice Chair Chan, Board Member Fremier, Board Member Cumins and Board Member Wegener

2a. [24-0803](#) Minutes of the May 20, 2024 Meeting

Action: Approval

Attachments: [2a_Minutes of the May 20, 2024 Meeting](#)

2b. [24-0804](#) Regional Transit Connection (RTC) Clipper® Access Submittal Policy Expansion

Recommendation to approve the RTC Clipper Access program's submittal process to allow customers to submit applications online through the new RTC Clipper Access self-service portal.

Action: Approval

Presenter: Lydia Elias, MTC

Attachments: [2b_RTC Clipper Access Submittal Policy Expansion](#)

The following individuals spoke on this Item: Aleta Dupree, Team Folds.

2c. [24-0809](#) Clipper® MOU Provisions and Reimbursing Transit Agencies for Lost Fare Revenue

The Clipper Memorandum of Understanding (MOU) contains provisions setting forth how revenue generated by the Clipper program is to be applied. This Agenda Item focuses on the line item in the FY 23-24 Clipper Operating Budget that allocates \$200,000 of the interest income generated by investment of the Clipper float account for reimbursing transit agencies for lost fare revenue due to Clipper system operational problems, and addressing that budgetary allocation in light of the provisions of the Clipper MOU.

Action: Information

Presenter: Jason Weinstein, MTC

Attachments: [2c Clipper MOU Provisions and Reimbursing Transit Agencies for Lost Fare Revenue](#)

3. Information

3a. [24-0806](#) Clipper® Schedule, Implementation, and Deployment Update

Update on key developments related to the implementation of the current and Next Generation Clipper System (C2). Contractor Cubic Transportation Systems will be in attendance.

Action: Information

Presenter: Jason Weinstein, MTC

Attachments: [3a Clipper Schedule and Implementation and Deployment Update](#)
[3ai_CEB Status Report](#)
[3aii_CEB June 2024 - Cubic Update](#)

The following individuals spoke on this Item: Aleta Dupree; and Adina Levin, Chair of Regional Network Management Customer Advisory Group.

3b. [24-0807](#) Current Clipper® Operations and Performance Update

Update on current Clipper system operations and performance

Action: Information

Presenter: Akash Ghosal, MTC

Attachments: [3b Current Clipper Operations and Performance Update](#)

3c. [24-0808](#) Next Generation Clipper® Marketing and Communications Plan

Update on Next Generation Clipper Marketing and Communications Plan

Action: Information

Presenter: Lysa Hale, MTC

Attachments: [3c Clipper Executive Board Summary Sheet Communications Plan](#)
 [3ci Next Generation Clipper Marketing and Communications Plan](#)

4. Acting Executive Director's Report- Weinstein

5. Public Comment / Other Business

The following individuals spoke on this Item: Aleta Dupree, Team Folds;
and Adina Levin.

6. Adjournment / Next Meeting

The next meeting of the Clipper® Executive Board will be held Monday, July 22, 2024, 1:30 p.m. at BAMC, Board Room -1st Floor, 375 Beale Street, San Francisco CA 94105. Any changes to the schedule will be duly noticed to the public.