



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Minutes - Final

Regional Network Management Customer Advisory Group

Adina Levin, Chair
Warren Cushman, Vice Chair

Friday, June 28, 2024

1:00 PM

Board Room - 1st Floor

This meeting shall consist of a simultaneous teleconference call at the following location(s):
Ledding Library, Conference Room 1, 10660 SE 21st Ave., Milwaukie, OR 97222

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/89956498646>
iPhone One-Tap: US: +16694449171,,89956498646# US
+16699006833,,89956498646# US (San Jose)

Join by Telephone (for higher quality, dial a number based on your current location) US:
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)
Webinar ID: 899 5649 8646

International numbers available: <https://bayareametro.zoom.us/u/keiur3Gket>
Detailed instructions on participating via Zoom are available at:
<https://bayareametro.zoom.us/u/kdR1hznEgA>
<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances, there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

Clerk: Wally Charles

Roster

Adina Levin, Chair and Warren Cushman, Vice Chair

Bob Allen, Hillary Brown, Zack Deutsch-Gross, Anne Olivia Eldred, Dylan Fabris, Gerry Glaser, Ian Griffiths, Dwayne Hankerson, Wendi Kallins, Charley Lavery, Corina Lieu, Emily Loper, Sebastian Petty, Phillip Pierce, Abibat Rahman-Davies, Terry Scott, and Brian Stanke

1. Call to Order / Roll Call / Confirm Quorum

Present: 15 - Chair Levin, Vice Chair Cushman, Member Allen, Member Brown, Member Eldred, Member Fabris, Member Glaser, Member Griffiths, Member Hankerson, Member Kallins, Member Lavery, Member Petty, Member Rahman-Davies, Member Scott, and Member Stanke

Absent: 4 - Member Deutsch-Gross, Member Lieu, Member Loper, and Member Pierce

2. Compensation Announcement (Clerk)

3. Consent Calendar

Upon the motion by Member Brown and seconded by Member Lavery, the Consent Calendar was unanimously approved. The motion carried by the following vote:

Aye: 15 - Chair Levin, Vice Chair Cushman, Member Allen, Member Brown, Member Eldred, Member Fabris, Member Glaser, Member Griffiths, Member Hankerson, Member Kallins, Member Lavery, Member Petty, Member Rahman-Davies, Member Scott and Member Stanke

Absent: 4 - Member Deutsch-Gross, Member Lieu, Member Loper and Member Pierce

3a. [24-0802](#) Minutes of the April 26, 2024 Meeting

Action: Board Approval

Attachments: [3a_Minutes of the April 26, 2024 Meeting](#)

4. Information

4a. [24-0801](#) Regional Mapping and Wayfinding Project - Implementation Updates

Update on the design and evaluation of the signage prototypes being installed later this year and the subsequent pilot stage of the Regional Mapping & Wayfinding Project (RMWP).

Action: Information

Presenter: Gordon Hansen (MTC) and Jumana Nabti (BART)

Attachments: [4a_Regional Mapping and Wayfinding Project – Implementation Updates](#)
[4ai_Presentation RMWP Implementation Updates](#)

The following individuals spoke on this item: Vinay Pimple; and Roland Wong.

5. Public Comment / Other Business

6. Adjournment / Next Meetings

The next meeting of the Regional Network Management Customer Advisory Group will be held on Tuesday September 23, 2024 1:00 p.m. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA. Any changes to the schedule will be duly noticed to the public.