



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Minutes - Final

Regional Network Management Customer Advisory Group

Adina Levin, Chair
Warren Cushman, Vice Chair

Tuesday, November 19, 2024

1:00 PM

Board Room - 1st Floor

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/89862816732>
iPhone One-Tap: US: +14086380968,,89862816732# US (San Jose)
+16694449171,,89862816732# US

Join by Telephone (for higher quality, dial a number based on your current location) US:
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)
Webinar ID: 898 6281 6732

International numbers available: <https://bayareametro.zoom.us/u/kdMsqaKiik>
Detailed instructions on participating via Zoom are available at:
<https://bayareametro.zoom.us/u/kdR1hznEgA>
<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Wally Charles

Roster

Adina Levin, Chair and Warren Cushman, Vice Chair

Bob Allen, Hillary Brown, Zack Deutsch-Gross, Anne Olivia Eldred, Dylan Fabris, Gerry Glaser, Dwayne Hankerson, Wendi Kallins, Charley Lavery, Corina Lieu, Emily Loper, Sebastian Petty, Phillip Pierce, Abibat Rahman-Davies, Terry Scott, and Brian Stanke.

1. Call to Order / Roll Call / Confirm Quorum

Member Bob Allen arrived at Item 4a

Member Anne Olivia Eldred invoked AB 2449, and departed during Item 4a.

Present: 12 - Chair Levin, Vice Chair Cushman, Member Allen, Member Brown, Member Eldred, Member Fabris, Member Glaser, Member Hankerson, Member Kallins, Member Lavery, Member Petty, and Member Scott

Absent: 6 - Member Deutsch-Gross, Member Lieu, Member Loper, Member Pierce, Member Rahman-Davies, and Member Stanke

2. Compensation Announcement (Clerk)

3. Consent Calendar

Upon the motion by Member Lavery and seconded by Member Petty, the Consent Calendar was unanimously approved. The motion carried by the following vote:

Aye: 12 - Chair Levin, Vice Chair Cushman, Member Allen, Member Brown, Member Eldred, Member Fabris, Member Glaser, Member Hankerson, Member Kallins, Member Lavery, Member Petty and Member Scott

Absent: 6 - Member Deutsch-Gross, Member Lieu, Member Loper, Member Pierce, Member Rahman-Davies and Member Stanke

3a. [24-1380](#) Minutes of the September 24, 2024 Meeting

Action: Approval

Attachments: [3a 07 24 2024 RNM Customer Advisory Group Draft Minutes](#)

4. Approval / Information

4a. [24-1379](#) Draft 2024 Coordinated Public Transit-Human Services Transportation Plan

Transit-related recommendations from the draft 2024 Coordinated Public Transit-Human Services Transportation Plan

Action: Information

Presenter: Drennen Shelton, MTC

Attachments: [4a Summary Sheet Update on Coordinated Plan](#)

[4ai Attachment A May 2024 Policy Advisory Council Equity and Access Subcommittee Committee summary sheet and attachments](#)
[4aii Handout Appendix G](#)

The following individuals spoke on this Item: Vinay Pimple

4b. [24-1400](#) Update on Regional Transit Priority Initiatives

Update on various Bay Area Transit Priority initiatives and the Transit Transformation Action

Action: Information

Presenter: Joel Shaffer, MTC; Mika Miyasato, AC Transit; Tyler Brown, Caltrans

Attachments: [4b Summary Sheet Update on Regional Transit Priority Initiatives](#)
[4bi Attachment A Regional Transit Priority Initiatives Presentation](#)

The following individuals spoke on this Item: Chris Fitzgerald

5. Public Comment / Other Business

6. Adjournment / Next Meetings

The next meeting of the Regional Network Management Customer Advisory Group will be held at a time and location to be duly noticed.