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**Policy Advisory Council
Equity and Access Subcommittee
10:00 – 11:15 a.m.**

Wednesday, April 13, 2016
Joseph P. Bort MetroCenter
Claremont Conference Room
101 Eighth Street
Oakland, CA 94607

The Policy Advisory Council advises the Metropolitan Transportation Commission on transportation policies in the San Francisco Bay Area, incorporating diverse perspectives relating to the environment, the economy and social equity.

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Martha Silver

AGENDA

- 1. Welcome**
- 2. New Business[†] (5 minutes)**
Members of the subcommittee may bring up new business for discussion or addition to a future agenda.
- 3. Overview of Regional Paratransit Planning and Funding* (45 minutes)**
Staff will give an overview of MTC's role in funding paratransit services and its approach to planning efforts focused on the transportation needs of elderly and disabled residents in the Bay Area.
- 4. Public Comment on Items Not on the Agenda[†] (5 minutes)**
†Note: The subcommittee will not take action on items not listed on today's agenda.
- 5. Adjourn/Next Meeting: To Be Determined**

Presented By	Action
Jim Blacksten	Information
Jim Blacksten	Information
Drennen Shelton, Melanie Choy, and Vikrant Sood MTC Staff	Information
Jim Blacksten	Information

- * Attachment sent to members, key staff, and others as appropriate. Copies will be available at the meeting.
- ** Attachment to be distributed at the meeting.

Note: All items on the agenda are subject to action and/or change by the subcommittee. Actions recommended by staff are subject to change by the subcommittee.

For information or questions regarding this meeting, call Pam Grove at 510.817.5706.

Public Comment: The public is encouraged to comment on agenda items at committee meetings by completing a request-to-speak card (available from staff) and passing it to the committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 510.817.5757 or 510.817.5769 for TDD/TTY. We require three working days' notice to accommodate your request.

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Acceso y el Título VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 510.817.5757 o al 510.817.5769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Overview of Bay Area Paratransit: Requirements, Funding and Beyond

Overview of the Bay Area's paratransit systems

MTC's role in funding paratransit services

MTC's approach to planning focused on the transportation needs of paratransit eligible riders

Policy Advisory Council – Equity and Access Subcommittee
April 13, 2016

Bay Area Paratransit Systems: ADA Paratransit Requirements

Service area: three-quarters of a mile around routes and stations

Reservations: must be taken up to the previous day

Fares: cannot exceed twice the full-fare for a similar fixed-route trip

Service Hours and Days: same as fixed route

No restrictions on trip types, caps, waiting lists, etc.

Bay Area Paratransit Systems: North Bay Providers

Transit Agency	Paratransit Service	Jurisdictions Served
Benicia Breeze	Benicia Breeze Paratransit	Benicia and into Vallejo, Pleasant Hill, Concord, and Martinez
City of Petaluma	Petaluma Paratransit	Petaluma
City of Vacaville	City Coach Special Services	Vacaville
City of Vallejo*	Vallejo RunAbout	Vallejo
Fairfield/Suisun Transit	DART	Fairfield, Suisun City, into Vacaville and Vallejo
Golden Gate Bridge, Highway and Transportation District (Golden Gate Transit – GGT)	Whistlestop Wheels	Portions of Marin, San Francisco, Sonoma and Contra Costa Counties (inter-county)
Marin County Transit District	Whistlestop Wheels	Marin County (local)
Napa County Transportation Planning Agency (VINE)	VINE Go	Napa Valley: Calistoga, St Helena, Deer Park, Rutherford, Oakville, Yountville, Napa, American Canyon, portions of Vallejo in Solano County and portions of Santa Rosa
Sonoma County Transit	Sonoma County Paratransit	Sonoma County

Bay Area Paratransit Systems: Central and South Bay Providers

Transit Agency	Paratransit Service	Jurisdictions Served
Central Contra Costa County Transit Authority (CCCTA - County Connection)	County Connection Link	Clayton, Concord, Danville, Martinez, Moraga, Orinda, Lafayette, Pleasant Hill, San Ramon, Walnut Creek, and unincorporated areas of central Contra Costa County
City of Santa Rosa (City Coach)	Santa Rosa Paratransit	Santa Rosa
City of Union City	Union City Paratransit	City of Union City and parts of Hayward, Fremont and Newark
East Bay Paratransit (EBP) Consortium (AC Transit and BART)	East Bay Paratransit	Western Alameda and Western Contra Costa Counties, and to and from San Francisco
Eastern Contra Costa Transit Authority (ECCTA - Tri-Delta)	Tri-Delta Dial-a-Ride	Antioch, Brentwood, Oakley, Pittsburg, and unincorporated areas of eastern Contra Costa County
Livermore Amador Valley Transit Authority (LAVTA)	Wheels	Livermore, Pleasanton, and Dublin
San Mateo County Transit District (SamTrans)	Redi-Wheels and RediCoast	San Mateo County and portions of San Francisco and northern Santa Clara County
Santa Clara Valley Transportation Authority (VTA)	Outreach Paratransit	Santa Clara County and immediately adjacent portions of San Mateo and Alameda counties
SFMTA (Muni)	San Francisco Paratransit	San Francisco and immediately adjacent portions of San Mateo County
Western Contra Costa Transit Authority (Westcat)	WestCAT ADA Paratransit	Pinole, Hercules, Rodeo, Crockett, Port Costa, Tara Hills, Montalvin Manor, Martinez, San Francisco, Del Norte BART station

Bay Area Paratransit Systems: Funding

No funding program specifically for Paratransit
Civil rights mandate funded by each operator from available sources

- FTA Section 5307
 - MTC optional set aside for paratransit
- California Transportation Development Act (TDA)
- State Transit Assistance (STA)
 - MTC set aside for paratransit
- Local transportation sales tax

Bay Area Paratransit Systems: Funding

Expensive system – cost per trip is \$30 and rising

Increased demand – aging population and non-emergency medical trips

MTC recommendations for containing costs and improving service

Bay Area Paratransit Systems: Planning

MTC's Transit Sustainability Project recommendations

- Enhanced ADA Paratransit Certification Process
- Conditional Eligibility
- Travel Training
- Paratransit Feeder to Fixed-Route Service

Bay Area Paratransit Systems: Planning

MTC's Transit Sustainability Project recommendations

- Fare Incentives to Use Fixed-Route Service
- Premium Charge for Service Beyond ADA
- Partner with Others to Supplement ADA Service
- Align Service to ADA Requirements
- Taxi Subsidies

Bay Area Paratransit Systems: Planning

Paratransit is necessary but has obvious limitations

Users need service above and beyond paratransit:

- same day service
- transfers are difficult
- travel needs beyond three-quarters of a mile rule
- ability to accommodate uncommon mobility devices

MTC focuses planning efforts on ways to enhance transportation for paratransit eligible users

Bay Area Paratransit Systems: Planning

MTC's Community-Based Transportation Plans (CBTPs) recommendations and Coordinated Public—Transit Human Services Plan strategies

Alternatives to ADA Service (Accessible taxis, travel training, ridesharing, volunteer driving programs, group trips, shuttles, demand response service)

Strengthen County-based Mobility Management

Bay Area Paratransit Systems: Planning

Funding Available for Alternatives to ADA Service:

- New Freedom Program
- Lifeline Transportation Program
- FTA Section 5310 Program

Bay Area Paratransit Systems: Planning

Strengthen County-Based Mobility Management:

Mobility management is a strategic, cost-effective approach to encourage the development of services and best practices in the coordination of transportation services connecting people needing transportation to available resources within a community.

FOCUS IS ON INDIVIDUAL – NOT THE MODE

Bay Area Paratransit Systems: Planning

Strengthen County-Based Mobility Management:

- Identify mobility managers
- Build on and expand existing alternatives to paratransit
- Develop Consolidated Transportation Service Agencies to coordinate funding and services

Bay Area Paratransit Systems: Planning 2016

Mobility Management around the Bay Area:

- Two Consolidated Transportation Services Agencies (Santa Clara County and Solano County)
- Many new partnerships
- Regional Mobility Management Roadmap Study

Updated Coordinated Plan in 2017